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#### State of Washington

#### Department of Social and Health Services

#### C:\DSHSBDS\recsum.rpt

### **Recommendation Summary**

Budget Period:2005-07

Version: 31 - 05-07 Agncy Req 2007 Sup wCB RPT

Dollars in Thousands	Program Priority	Annual Avg FTEs	General Fund State	Other Funds	Total Funds
Program 060 - Economic Services Admin					
M1 - Mandatory Caseload and Enrollment Changes					
93 Mandatory Caseload Adjustments	0	0.0	(928)	(70)	(998)
IN Mandatory Targeted Workload Adj	0	8.3	618	460	1,078
	SubTotal M1	8.3	(310)	390	80
Cumula	tive Total Thru M1	8.3	(310)	390	80
M2 - Inflation and Other Rate Changes					
8F Fuel Rate Adjustment	0	0.0	2	3	5
8M Mileage Rate Adjustments	0	0.0	43	48	91
8P Postage Rate Adjustments	0	0.0	194	146	340
9F Federal Funding Adjustment	0	0.0	0	(19,981)	(19,981)
9T Transfers	0	(0.5)	(250)	19	(231)
FT Incapacity Exams	0	0.0	454	114	568
FX SSP MOE Correction	0	0.0	1,544	0	1,544
IQ County Legal Funding	0	0.0	74	144	218
PK Network Transition Costs	0	0.0	82	56	138
VN Office Reloc One-Time Costs	0	0.0	91	83	174
VT OB-2 Rehabilitation	0	0.0	181	181	362
	SubTotal M2	(0.5)	2,415	(19,187)	(16,772)
Cumula	tive Total Thru M2	7.8	2,105	(18,797)	(16,692)
PL - Performance Level					
IP DRA - Medical Child Support	0	0.5	32	61	93
IX IVR Upgrade	0	0.0	207	191	398
IY Payment Accuracy Training	0	0.0	130	120	250
	SubTotal PL	0.5	369	372	741
Cumula	tive Total Thru PL	8.3	2,474	(18,425)	(15,951)
Total Proposed Budget for Program 060 - Economic Services Admin	•	8.3	2,474	(18,425)	(15,951)

**FINAL** 

#### **Department of Social and Health Services**

DP Code/Title: M1-93 Mandatory Caseload Adjustments

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Economic Services Administration (ESA) requests a reduction in funds of (\$998,000) for the 2007 Supplemental due to caseload changes in the June 2006 forecast.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
001-1 General Fund - Basic Account-State	0	(928,000)	(928,000)
001-2 General Fund - Basic Account-Federal	0	(22,000)	(22,000)
001-A General Fund - Basic Account-DSHS Fam Support/Chi	0	(48,000)	(48,000)
Total Cost	0	(998,000)	(998,000)

#### **Staffing**

#### **Package Description:**

ESA requests a reduction in funds of (\$998,000) for the 2007 Supplemental due to caseload changes in the June 2006 forecast. ESA provides work-related services, child support services, financial, food, and other assistance to eligible clients. This request reflects the changes associated with the Department of Social and Health Services (DSHS) Budget Office, and the Caseload Forecast Council caseload projections for ESA programs. This updated forecast for ESA programs includes caseload and cost estimates for the Division of Child Support (DCS) Child Support Recoveries, General Assistance (GA), Food Assistance Program (FAP) for Legal Immigrants, and Refugee Cash Assistance (RCA).

RCA provides cash grants to needy refugees who have settled in Washington State. The population served by this benefit are refugees authorized by the United States State Department to immigrate to the country. Refugees are granted permanent residence authorization. The goal of this program is to help refugees attain self-sufficiency. The adjusted need is a decrease of (\$22,000) in Fiscal Year 2007 due to decreased caseload.

GA - This program provides cash assistance for low-income adults who are unemployable based on a medical impairment and/or applying, and appear to be eligible, for federal Supplemental Security Income (SSI) benefits. The adjusted reduction from the current allotment is (\$920,000) in Fiscal Year 2007.

Child Support Recoveries - The Division of Child Support (DCS) provides collection services to custodial parents regardless of their participation in a grant program. Collections for families on assistance are retained by the state and shared with the federal government to offset the costs of the TANF grant. The department estimates the slight increase in recoveries to be (\$97,000) Fiscal Year 2007.

FAP for Legal Immigrants provides state Basic Food benefits for legal immigrants who are not eligible for federal food benefits due to their immigration status. The forecast assumes a slight increase in caseload. The adjusted need is \$41,000 in Fiscal Year 2007.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

Goal E. Increase Employment and Self Sufficiency. Objective 1. Quickly connect individuals and families to the cash, medical, work-related, and other benefits and services they need.

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

M1-93 Mandatory Caseload Adjustments

Program Level - 060 Economic Services Admin

Budget Period:	2005-07	Version:	F3	060 2005-07 Agency Request 2007 Sup		
Perform	ance Measu	re Detail				
Agenc	y Level					
					Incremental Cha	anges
Activity	y: F011	Child S	ирро	rt Recoveries	<b><u>FY 1</u></b> .	<u>FY 2</u>
	No	measures	linked	d to package	0.00	0.00
					Incremental Cha	anges
Activity	y: <b>F039</b>	General	Assi	istance - Interim SSI (GA-U/X)	<u>FY 1</u>	<u>FY 2</u>
	No	measures	linked	l to package	0.00	0.00
					Incremental Cha	inges
Activity	y: F042	Immigr	ant S	tate Food Assistance	<u>FY 1</u>	<u>FY 2</u>
	No	measures	linked	l to package	0.00	0.00
					Incremental Cha	inges
Activity	y: <b>F083</b>	Refugee	Assi	stance Income	<u>FY 1</u>	<u>FY 2</u>
	No	measures	linked	l to package	0.00	0.00

#### Reason for change:

The adjustments for each caseload reflect forecasted changes in the number of cases for which grants must be provided. The changes associated with each caseload do not reflect any change in the type or level of service provided by ESA.

#### Impact on clients and services:

These budget reductions will have no impact on clients or services.

Impact on other state programs:

None

Relationship to capital budget:

None

Required changes to existing RCW, WAC, contract, or plan:

None

Alternatives explored by agency:

None

Budget impacts in future biennia:

Costs associated with the caseload in future biennia will be determined by future caseload projections.

Distinction between one-time and ongoing costs:

All costs are ongoing.

Effects of non-funding:

N/A

Expenditure Calculations and Assumptions:

## State of Washington Decision Package

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

M1-93 Mandatory Caseload Adjustments

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version:	F3 060 2005-07 Agency Request 2	007 Sup		
See attached spreadsheet FSA M1-0	3 Mandatory Caseload Adjustments.xl	S		
See attached spreadsheet LSA W11-9.	Withindutory Cascioad Adjustinents.Ar	<b>5.</b>		
Object Detail		<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding				
N Grants, Benefits & Clie	ent Services	0	(998,000)	(998,000)
DSHS Source Code Detail				
Overall Funding		<b>FY 1</b>	FY 2	Total
Fund 001-1, General Fund - Basic A	ccount-State	<u>F1 1</u>	<u>F1 2</u>	<u>10tai</u>
Sources Title				
0011 General Fund State		0	(928,000)	(928,000)
	Total for Fund 001-1	0	(928,000)	(928,000)
Fund 001-2, General Fund - Basic A	count-Federal			
Sources Title				
566B Refugee & Entrant As	sist-St Admin'd Prog(D)(100%)	0	(22,000)	(22,000)
	Total for Fund 001-2	0	(22,000)	(22,000)
Fund 001-A, General Fund - Basic A	ccount-DSHS Fam Support/Chi			
Sources Title				
563A Title IV-D Child Suppo	ort Enforcement (A) (FMAP)	0	(48,000)	(48,000)
	Total for Fund 001-A	0	(48,000)	(48,000)
	Total Overall Funding		(998,000)	(998,000)

## 2007 Supplemental M1-93 Mandatory Caseload Adjustments

		FY07
J90-1000 REFUGEE CASH ASSIS	TANCE	
Current Allotment		1,585,000
June 2006 Forecast		1,563,000
	(566B)	(22,000)
X15-1000 GA-U		
Current Allotment		78,303,328
June 2006 Forecast		77,383,000
	ML Step 001-1	(920,328)
X30-1000 CHILD SUPPORT RECO	OVERIES	(75,097,000)
June 2006 Forecast		(75,194,000)
	ML Step	(97,000)
	001-1	(40,000)
	001-1 001-A (563A)	(49,000) (48,000)
	001-A (300A)	(40,000)
X31-1000 FOOD ASSISTANCE PF	ROGRAM	
Current Allotment		4,547,000
June 2006 Forecast		4,588,000
ML Step 001	-1	41,000
TOTAL ML ADJUSTMENT		(998,328)
General Fund - State 001-1		(928,328)
001-2 (566B) Refugee (100%)		(22,000)
001-A (563A) Title IV-D Child Supp	ort Enforcement	(48,000)
		(998,328)

#### **Department of Social and Health Services**

**DP Code/Title:** 

M1-IN Mandatory Targeted Workload Adj

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests \$1,078,000 and 16.5 FTEs to align staffing levels in the Economic Services Administration (ESA) Community Services Offices (CSO) and Division of Child Support (DCS) field offices with caseload growth.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	FY 2	<u>Total</u>
Overall Funding 001-1 General Fund - Basic Account-State	0	618,000	618,000
001-2 General Fund - Basic Account-Federal	0	30,000	30,000
001-A General Fund - Basic Account-DSHS Fam Support/Chi	0	351,000	351,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	79,000	79,000
Total Cost	0	1,078,000	1,078,000
Staffing	<u>FY 1</u>	<u>FY 2</u>	Annual Avg
Agency FTEs	0.0	16.5	8.3

#### **Package Description:**

The Department of Social and Health Services (DSHS) requests \$1,078,000 and 16.5 FTEs to align staffing levels in the Economic Services Administration (ESA) Community Services Offices (CSO) and Division of Child Support (DCS) field offices with caseload growth.

#### CSO Workload:

The number of applicants and recipients for the General Assistance (GA) and Food Assistance programs within ESA are projected to continue growing in State Fiscal Year (SFY) 2007. This decision package addresses the projected workload need associated with determining eligibility (estimated number of applications) and performing case management for the increased caseloads. For purposes of this decision package, the DSHS Budget Offices assumes the following times it takes to perform a specific function: 1) Determine Food Assistance eligibility - 15 minutes per case; 2) General Assistance application eligibility - 180 Minutes per case; and 3) General Assistance annual reviews - 60 minutes. This package requests 8.2 FTEs and \$547,000 for SFY 2007 in order to meet the anticipated workload increases to the CSO's.

#### DCS Workload:

The total IV-D caseload within DCS is projected to continue growing in SFY 2007. This decision package addresses the projected workload need associated with working these cases. The Budget Office estimates that the time it takes to work a IV-D case is 60 minutes. This package requests 8.3 FTEs and \$531,000 for SFY 2007 in order to meet the anticipated workload increases to DCS.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

- E. Increase Employment and Self-Sufficiency
- 1. Quickly connect individuals and families to the cash, medical, work-focused, and other benefits and services they need.
- 2. Enhance economic security of children through child support enforcement efforts.

## State of Washington Decision Package

FINAL

#### **Department of Social and Health Services**

**DP Code/Title:** 

M1-IN Mandatory Targeted Workload Adj

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07

Version:

F3 060 2005-07 Agency Request 2007 Sup

Performance Measure Detail

**Agency Level** 

#### Reason for change:

ESA's CSO and DCS offices have managed mandated FTE reductions through streamlining and process efficiency initiatives that have allowed these staff to perform their duties more quickly and efficiently. Those initiatives have been completed and ESA assumes that the efficiencies to be gained from them have been obtained. ESA/DCS further assumes that the SFY 2006 staffing levels for these offices will become the baseline for workload, meaning that any further caseload increases would require additional staff to process cases efficiently and adequately.

#### Impact on clients and services:

Allowing ESA/DCS to hire staff to meet the increasing demand on services would ensure clients receive prompt and appropriate services as required by federal and state law.

Impact on other state programs:

None.

Relationship to capital budget:

None.

Required changes to existing RCW, WAC, contract, or plan:

None

Alternatives explored by agency:

ESA has streamlined processes and made efficiencies where possible. ESA has reached the point that the only alternative available would be to require staff to absorb the increasing caseload or see services to clients diminish and error rates climb.

#### Budget impacts in future biennia:

All costs, except one time equipment costs would carry forward into future biennia.

Distinction between one-time and ongoing costs:

All costs, except one time only equipment purchases, would be ongoing.

Effects of non-funding:

If not funded, ESA would be required to absorb an increasing caseload which may cause delays and/or errors in processing.

Expenditure Calculations and Assumptions:

ESA M1-94 Mandatory Targeted Workload Adjustments.xls.

#### **Department of Social and Health Services**

**DP Code/Title:** 

M1-IN Mandatory Targeted Workload Adj

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency I	Request 2007 Sup		
Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
A Salaries And Wages	0	612,000	612,000
B Employee Benefits	0	228,000	228,000
E Goods And Services	0	192,000	192,000
J Capital Outlays	0	31,000	31,000
T Intra-Agency Reimbursements	0	15,000	15,000
Total Objects	0	1,078,000	1,078,000
OSHS Source Code Detail			
Overall Funding	FY 1	FY 2	Total
Fund 001-1, General Fund - Basic Account-State	<del></del>		
Sources Title			
0011 General Fund State	0	618,000	618,000
Total for Fund 001-1	0	618,000	618,000
Fund 001-2, General Fund - Basic Account-Federal Sources Title			
E61L Food Stamp Program (50%)	0	30,000	30,000
Total for Fund 001-2	0	30,000	30,000
Fund 001-A, General Fund - Basic Account-DSHS Fam Support/Cl <u>Sources</u> <u>Title</u>	hi		
563I Title IV-D Child Support Enforcement (A) (66%)	0	351,000	351,000
Total for Fund 001-A	0	351,000	351,000
Fund 001-C, General Fund - Basic Account-DSHS Medicaid Federal Sources Title	a		
19UL Title XIX Admin (50%)	0	79,000	79,000
Total for Fund 001-C	0	79,000	79,000
Total Overall Fundir	ng 0	1,078,000	1,078,000

DSHS Budget Division Dan Winkley

2007 Supplemental M1-94 Mandatory Targeted Workload Adjust

	Food Stamp Non-Public Assistance	Activity F038		General Assistance	Activity F039		General Assistance Application Rate	Activity F039		Division of Child Support IV-D Cases	Activity F010	
	FS NPA	% Increase	1	GA	% Increase			% Increase		100		
SFY04	114,687		SFY04	11,514		SFY04	80,826	15.09%	SFY03 SFY04	307,225 321,634	4.48%	
SFY05	138,406	20.68%	SFY05	14,619	26.97%	SFY05	87,455	8.20%	SFY05	336,855	4.52%	
SFY06	158,719	14.68%	SFY06	16,342	11.79%	SFY06	84,867	-5.96%	SFY06	345,282	2.44%	
SFY07	182,055	14.70%	SFY07	17,490	7.02%	SFY07	87,091	2.62%	SFY07	358,990	3.82%	
SFY08	204,428	12.29%	SFY08	18,810	7.55%	SFY08	89,372	2.62%	SFY08	373,242	3.82%	
SFY09	226,794	10.94%	SFY09	20,130	7.02%	SFY09	91,714	2.62%	SFY09	388,059	3.82%	
Current	900C XII	SEV	Current		2000	Current	9000 710	, 0000 AL	Current	2000	0000	
. 년	SI - 2006 699.3	SI 1 2009 699.3	I I I	3F1 2006 222.0	222.3		222.0	222.3	다. 다.	3FT 2006 1.227.6	3FT 2009 1.229.6	
									i			
SFY08	4 ~		SFY0/ SFY08			SFY07	4 œ		SFY07	8 11		
SFY09	10		SFY09	. 2		SFY09	12		SFY09	56		
FTEs	s Summary SFY 2007		Funds	Summary SFY 2007								
DCS M01			MO1	531,000 547,000				547000				
	16.5		"	1,078,000								

FTES	SFY 2007	FTES	SFY 2007	FIES	SFY 2007	
<b>1</b> 910	8.3	F038	3.5	F039	4.7	
-010		F038		F039		
Funds	SFY 2007	Funds	SFY 2007	Funds	SFY 2007	
1-1-00	180,000	  	125,000	<b>1-1</b> 00	313,000	
5631	351,000	EGIL	30,000	E61L		
		<b>J</b> 61	79,000	190L		
•	531.000		234.000		313,000	

#### **Department of Social and Health Services**

**DP Code/Title:** 

M2-8F Fuel Rate Adjustment

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests \$244,000 in State Fiscal Year 2007 for increased fuel costs.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding 001-1 General Fund - Basic Account-State	0	2.000	2,000
001-A General Fund - Basic Account-Otate  001-A General Fund - Basic Account-DSHS Fam Support/Chi	0	2,000	2,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	1,000	1,000
Total Cost	0	5,000	5,000

#### Staffing

#### **Package Description:**

DSHS is requesting \$244,000 in funding required to cover costs associated with the rising price of fuel. The estimate is based on the Department of Transportation (DOT) June 2006 forecast. DSHS received funds for these increased costs of doing business in State Fiscal Year 2006. No funds were provided in State Fiscal Year 2007.

DSHS provides supports and services to clients throughout the state using state owned vehicles.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

Funding this request will enable the department to continue to have access to clients and the supports, which are critical in meeting client needs.

Performance Measure Detail

**Agency Level** 

Reason for change:

Fuel costs have significantly increased and DSHS requires additional funding.

Impact on clients and services:

DSHS will continue to maintain the current level of supports and services associated with meeting client needs.

Impact on other state programs:

None

Relationship to capital budget:

Not applicable

## State of Washington **Decision Package**

**FINAL** 

#### **Department of Social and Health Services**

DP Code/Title: M2-8F Fuel Rate Adjustment Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

Required changes to existing RCW, WAC, contract, or plan:

Not applicable

Alternatives explored by agency:

DSHS requires funding for rising fuel prices and cannot absorb this cost of providing services to clients.

Budget impacts in future biennia:

DOT fuel forecast will determine funding needed in future biennia.

Distinction between one-time and ongoing costs:

DOT fuel forecast will determine funding needed in future biennia.

Effects of non-funding:

Programs and services will be cut in order to stay within budgeted limits.

Expenditure Calculations and Assumptions:

See attachment AW M2-8F Fuel Rate Adjustment.xls

Object Det		<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall I E	Funding Goods And Services	0	5,000	5,000
DSHS Source	ce Code Detail			
•	General Fund - Basic Account-State	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Sources	<u>Title</u>			
0011	General Fund State	0	2,000	2,000
	Total for Fund 001-1	0	2,000	2,000
Fund 001-A, Sources	General Fund - Basic Account-DSHS Fam Support/Chi			
5631	Title IV-D Child Support Enforcement (A) (66%)	0	2,000	2,000
	Total for Fund 001-A	0	2,000	2,000
Fund 001-C,	General Fund - Basic Account-DSHS Medicaid Federa			
Sources	<u>Title</u>			
19UL	Title XIX Admin (50%)	0	1,000	1,000
	Total for Fund 001-C	0	1,000	1,000
	Total Overall Funding	0	5,000	5,000

## 2007 Supplement Budget Request M2-8F Fuel Rate Adjustments

Rounded =Round(link,-3)

Program		Year			15	SSD - TZ			Total	
	2006	2007	Total	2006		2007	Total	2006	2007	Total
010		29,000	29,000						29,000	29,000
020		53,000	53,000						53,000	53,000
030		144,000	144,000			1,000	1,000		145,000	145,000
040		(1,000)	(1,000)						(1,000)	(1,000)
050		0	o						0	0
060		5,000	5,000						5,000	5,000
070		0	o						0	0
080		0	0						0	. 0
100		10,000	10,000						10,000	10,000
110		3,000	3,000						3,000	3,000
150		1,000	1,000			(1,000)	(1,000)		0	0
Total	0	244,000	244,000	-	0	0	0	0	244,000	244,000

State/Other Split

Program		State			Other			Total	
	2006	2007	Total	2006	2007	Total	2006	2007	Total
010		20,000	20,000		9,000	9,000		29,000	29,000
020		52,000	52,000		1,000	1,000		53,000	53,000
030		115,000	115,000		30,000	30,000		145,000	145,000
040		(1,000)	(1,000)		. 0	0		(1,000)	(1,000)
050		0	0		0	0		0	0
060		2,000	2,000	Ì	3,000	3,000		5,000	5,000
070		0	0		0	0		0	0
080		0	0		0	0		0	0
100		10,000	10,000		, <b>o</b>	0		10,000	10,000
110		2,000	2,000		1,000	1,000		3,000	3,000
150		0	0		0	0		0	0
Total	0	200,000	200,000	0	44,000	44,000	 0	244,000	244,000

## **ML-8F Fuel Rate ADjustment** 2007-09 Biennial Budget

						Projected	
ı	SFY 2005	<b>SFY 2006</b>	<b>SFY 2007</b>	<b>SFY 2006</b>	Gallons	Expenditures	<b>SFY 2007</b>
Program		Funding	Funding	Total Expend	Used*	•	Reguest
010	87,654	24,000	•	114.408	43.173	•	29 000
020	212,081	43,000	•	258.270	97 461	•	53,000
030		23,000	1	218 923	82.612		2,000
040		14 000	•	40.677	10,746	•	000,‡
000		2001	1	170,64	10,/40		(000,1)
OCO.	328	•	•	1,278	482	1.000	•
090	19,549	2,000		24.678	9312	25,000	2000
080	181	. •		140	1 4	200,53	000,0
5				7	8	•	
3	42,279	12,000	•	50,858	19,192	52,000	10.000
110	19,093	2,000	•	21.639	8.166	22,000	3 000
150	1,061	•		1.725	651	0007	1,000
Total	516,300	126,000	-	741,604	279,851	760,000	244,000

□ \*DOT Average Price per gallon equals \$2.65.

Department of Transportation (DOT) June 2006 Forecast Average price per gallon for SFY 2007 -

2.72

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-8M** Mileage Rate Adjustments

Program Level - 060 Economic Services Admin

Budget Period: 2005-07

Version:

F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests \$686,000 in State Fiscal Year 2007 to fund the allowable reimbursement rate for automobile mileage of \$.445 per mile.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
001-1 General Fund - Basic Account-State	0	43,000	43,000
001-2 General Fund - Basic Account-Federal	0	20,000	20,000
001-A General Fund - Basic Account-DSHS Fam Support/Chi	0	6,000	6,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	22,000	22,000
Total Cost	0	91,000	91,000

#### **Staffing**

#### **Package Description:**

DSHS requests \$686,000 in State Fiscal Year 2007 to fund the allowable reimbursement rate for automobile mileage of \$.445 per mile. Current state travel regulations allow a reimbursement rate for the use of privately owned vehicles when traveling on official state business (Social Worker duties, regional meetings, conferences, etc). DSHS is currently funded at the rate of \$.375 per mile set in the 2003-05 Biennium. DSHS is requesting the difference between the funded level of \$.375 per mile and the reimburseable level of \$.445 per mile. DSHS received funds for these increased costs of doing business in State Fiscal Year 2006. No funds were provided in State Fiscal Year 2007.

#### Narrative Justification and Impact Statement

#### How contributes to strategic plan:

This request meets the agency goal of developing services that meet geographic, cultural, tribal and individual needs.

Performance Measure Detail
Agency Level

#### Reason for change:

DSHS is not funded at the current allowable mileage reimbursement rate of \$.445 per mile.

#### Impact on clients and services:

Travel is a critical part of duties that are required of the department. Funding this request will allow DSHS to maintain current levels of service.

#### Impact on other state programs:

None

#### Relationship to capital budget:

## State of Washington **Decision Package**

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

M2-8M Mileage Rate Adjustments

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

Not applicable

Required changes to existing RCW, WAC, contract, or plan:

Not applicable

Alternatives explored by agency:

None

Budget impacts in future biennia:

These costs will carry forward into future biennia.

Distinction between one-time and ongoing costs:

All costs are ongoing.

Effects of non-funding:

DSHS will not be able to absorb this cost increase without an offsetting reduction in program areas that are not fixed costs.

Expenditure Calculations and Assumptions:

Please see attachment AW M2-8M Mileage Rate Adjustments.xls

Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
G Travel	0	91,000	91,000

#### **Department of Social and Health Services**

**DP Code/Title:** 

M2-8M Mileage Rate Adjustments

**Program Level - 060 Economic Services Admin** 

DSHS Source Code Detail			
Overall Funding	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Fund 001-1, General Fund - Basic Account-State			
<u>Sources</u> <u>Title</u> 0011 General Fund State	0	43,000	43,000
OUTT OCHERAT AND State		<del></del>	45,000
Total for Fund 001-1	. 0	43,000	43,000
Fund 001-2, General Fund - Basic Account-Federal			
Sources Title			
E61L Food Stamp Program (50%)	0	20,000	20,000
Total for Fund 001-2	0	20,000	20,000
Fund 001-A, General Fund - Basic Account-DSHS Fam Support/Chi <u>Sources</u> <u>Title</u>			
563I Title IV-D Child Support Enforcement (A) (66%)	0	6,000	6,000
Total for Fund 001-A	0	6,000	6,000
Fund 001-C, General Fund - Basic Account-DSHS Medicaid Federa Sources <u>Title</u>			
19UL Title XIX Admin (50%)	0	22,000	22,000
Total for Fund 001-C	0	22,000	22,000
Total Overall Funding	0	91,000	91,000

## 2007 Supplemental Request ML-8M Mileage Rate Adjustment

Rounded =Round(link,-3)

Program		Year			ISSD - TZ				Total	
	2006	2007	Total	2006	2007	Total		2006	2007	Total
010		304,000	304,000						304,000	304,000
020		3,000	3,000						3,000	3,000
030		24,000	24,000						24,000	24,000
040		76,000	76,000						76,000	76,000
050		124,000	124,000						124,000	124,000
060		91,000	91,000						91,000	91,000
070		11,000	11,000						11,000	11,000
080		9,000	9,000						9,000	9,000
100		10,000	10,000						10,000	10,000
110		34,000	34,000					•	34,000	34,000
150		0	o						0	0
Total	0	686,000	686,000	0	0	0	}	0	686,000	686,000

State/Other Split

Program		State			Other			Total	
	2006	2007	Total	2006	2007	Total	2006	2007	Total
010		213,000	213,000		91,000	91,000		304,000	304,000
020		3,000	3,000		0	0		3,000	3,000
030		20,000	20,000		4,000	4,000		24,000	24,000
040		46,000	46,000		30,000	30,000		76,000	76,000
050		65,000	65,000		59,000	59,000		124,000	124,000
060		43,000	43,000		48,000	48,000		91,000	91,000
070		5,000	5,000		6,000	6,000		11,000	11,000
080		2,000	2,000		7,000	7,000		9,000	9,000
100		10,000	10,000		0	0	,	10,000	10,000
110		22,000	22,000		12,000	12,000		34,000	34,000
150		0	0		0	0		0	0
Total	0	429,000	429,000	0	257,000	257,000	0	686,000	686,000

## M2-8M Mileage Rate Adjustment 2007 Supplemental Request

Projection SFY 2007 Request	1,930,000 304,000	17,000 3,000	154,000 24,000	483,000 76,000	788,000 124,000	579,000 91,000	67,000 11,000	9,000 9,000	62,000 10,000	214,000 34,000	4,000 0	4,357,000 686,000
Estimated Proje Allotment SFY 2007	1,625,558	14,279	129,936	406,598	663,929	487,568	56,346	49,824	51,959	180,424	3,697	4,409,119 3,670,119
SFY 2006 Actuals	1,922,558	17,279	132,936	487,598	868,929	578,568	72,346	49,824	61,959	213,424	3,697	4,409,119
Program	010 - Children's Administration	020 - Juvenile Rehabilitatn Admin	030 - Mental Health	040 - Div of Developmental Disabilities	050 - Long Term Care Services	060 - Economic Services Admin	0/0 - Div of Alc/Substnce Abuse	080 - Medical Assistance	100 - Vocational Rehabilitation	110 - Admin & Supporting Svcs	150 - Info SYS Svcs Div	

Increase from .375 to .445 18.7%

DSHS Budget Office Dan Winkley

#### **Department of Social and Health Services**

**DP Code/Title:** 

M2-8P Postage Rate Adjustments

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

Postage rates have increased by 5.4 percent due to a United States Postal Services (USPS) rate increase for first-class mail. The Department of Social and Health Services (DSHS) is requesting \$466,000 for Fiscal Year 2007 for the increase in first-class postage from \$.37 to \$.39.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<b>Total</b>
Overall Funding			
001-1 General Fund - Basic Account-State	0	194,000	194,000
001-2 General Fund - Basic Account-Federal	0	44,000	44,000
001-A General Fund - Basic Account-DSHS Fam Support/Chi	0	54,000	54,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	48,000	48,000
Total Cost	0	340,000	340,000

#### **Staffing**

#### **Package Description:**

Effective January 8, 2006 the USPS increased the rate for first-class mail to \$.39 from the former rate of \$.37. This request is for \$466,000 to fund a 5.4 percent increase in first-class postage rate.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

Contributes to the agency goal reinforce strong management to increase public trust.

Performance Measure Detail

**Agency Level** 

#### Reason for change:

This request is in response to the USPS first-class postage rate increase that went into effect January 8, 2006.

#### Impact on clients and services:

Communication between clients and programs is a routine and essential part of doing business. Clients expect written responses to their inquiries and concerns. Other areas impacted by the postage rate increase are payments to clients and notices to clients required by law.

#### Impact on other state programs:

All state programs are impacted by a USPS increase.

#### Relationship to capital budget:

Not applicable

## State of Washington **Decision Package**

#### FINAL

#### **Department of Social and Health Services**

**DP Code/Title:** 

M2-8P Postage Rate Adjustments

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07

05-07 Version

Version: F3 060 2005-07 Agency Request 2007 Sup

Required changes to existing RCW, WAC, contract, or plan:

Not applicable

#### Alternatives explored by agency:

The USPS mail service is considered accessible to all clients and is an efficient means of communication. Other forms of communication or remittance of payments such as electronic banking and e-mail are not accessible to the majority of the department's clients or may require revisions to state laws.

#### Budget impacts in future biennia:

This is an increase that will carry forward into future biennia. The USPS is considering an additional rate increase in 2007 to \$.42.

#### Distinction between one-time and ongoing costs:

This item is an ongoing operational cost. There are no one-time cost associated with this request.

#### Effects of non-funding:

Non-funding may have negative results to the agency's ability to communicate with clients and remain responsive to constituent needs. If not approved, funds will have to be diverted from programs or services to cover the increased costs.

#### Expenditure Calculations and Assumptions:

Actual Object EB cost for Fiscal Year 2005 are used as the base for calculating the Fiscal Year 2007 increase.

See attachment AW M2-8P Postage Rate Adjustment

Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
E Goods And Services	0	340,000	340,000

#### **Department of Social and Health Services**

**DP Code/Title:** 

M2-8P Postage Rate Adjustments

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Requ	iest 2007 Sup		
DSHS Source Code Detail			
Overall Funding	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Fund 001-1, General Fund - Basic Account-State			
<u>Sources</u> <u>Title</u> 0011 General Fund State	0	194,000	194,000
Total for Fund 001-1	0	194,000	194,000
Fund 001-2, General Fund - Basic Account-Federal			
Sources Title			
E61L Food Stamp Program (50%)	0	44,000	44,000
Total for Fund 001-2	0	44,000	44,000
Fund 001-A, General Fund - Basic Account-DSHS Fam Support/Chi <u>Sources</u> <u>Title</u>			
563I Title IV-D Child Support Enforcement (A) (66%)	0	54,000	54,000
Total for Fund 001-A	0	54,000	54,000
Fund 001-C, General Fund - Basic Account-DSHS Medicaid Federa Sources Title			
19UL Title XIX Admin (50%)	0	48,000	48,000
Total for Fund 001-C	0	48,000	48,000
Total Overall Funding		340,000	340,000

## 2007 Supplemental Budget Request M2-8P Postage Rate Adjustment

#### **Department of Social & Health Services**

2007 Supplemental Agency Request - 8P Postage Rate Adjustment

Rounded =Round(link,-3)

Program		Year			ISSD - TZ				Total	
	2006	2007	Total	2006	2007	Total		2006	2007	Total
010		29,000	29,000			0			29,000	29,000
020		2,000	2,000			0			2,000	2,000
030		1,000	1,000			0			1,000	1,000
030 SCC		1,000	1,000			0			1,000	1,000
040		11,000	11,000			0	!		11,000	11,000
050		23,000	23,000			0			23,000	23,000
060		340,000	340,000			0			340,000	340,000
070		4,000	4,000			0			4,000	4,000
080		37,000	37,000			0			37,000	37,000
100		5,000	5,000			0	:		5,000	5,000
110		13,000	13,000			0			13,000	13,000
150		0	. 0			0			0	0
Total	0	466,000	466,000	0	0	0		0	466,000	466,000

State/Other Split

Program	State			Other				Total	
	2006 2007	Total	2006	2007	Total		2006	2007	Total
010	14,000	14,000		15,000	15,000			29,000	29,000
020	2,000	2,000		0	0			2,000	2,000
030	1,000	1,000		0	0			1,000	1,000
030 SCC	1,000	1,000		0	0			1,000	1,000
040	5,000	5,000		6,000	6,000			11,000	11,000
050	11,000	11,000		12,000	12,000			23,000	23,000
060	194,000	194,000		146,000	146,000			340,000	340,000
070	2,000	2,000		2,000	2,000			4,000	4,000
080	20,000	20,000		17,000	17,000			37,000	37,000
100	5,000	5,000		0	0			5,000	5,000
110	9,000	9,000		4,000	4,000			13,000	13,000
150	0	0		0	. 0			0	. 0
Total	264,000	264,000	 0	202,000	202,000	l	0	466,000	466,000

#### **Department of Social and Health Services**

**DP Code/Title:** 

M2-9F Federal Funding Adjustment

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests an adjustment/redistribution to the current Federal Appropriation authority for the agency by program for State Fiscal Year 2007.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding 001-D General Fund - Basic Account-TANF (DSHS)	0	(19,981,000)	(19,981,000)
Total Cost	0	(19,981,000)	(19,981,000)

#### **Staffing**

#### **Package Description:**

DSHS requests an adjustment/redistribution to the current Federal Authority across various programs for SFY 2007.

Across the Department there is considerable disparity between the amount of federal funding that particular programs can earn and the amount of federal funds appropriated. This request is to reduce this disparity. The result would be a significant (\$19,981,000) reduction to Economic Services Administration's federal appropriation and smaller increases to the federal appropriations in the following programs - Children's Administration, Juvenile Rehabilitation Administration, Mental Health Division, Division of Developmental Disabilities, Division of Long Term Care, Division of Alcohol and Substance Abuse, and Payments to Other Agencies.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

This proposal supports the following DSHS Strategic Goal and Objective:

Strategic Goal: Reinforce Strong Management to Increase Public Trust

Strategic Objective: Improve financial planning and oversight.

Performance Measure Detail

**Agency Level** 

#### Reason for change:

This change is requested to better align federal appropriation authority for DSHS Programs with the ability of those Programs to earn federal funds.

#### Impact on clients and services:

There will be no impact on clients or services provided by DSHS.

#### Impact on other state programs:

None

#### State of Washington **Decision Package**

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-9F** Federal Funding Adjustment

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

Relationship to capital budget:

None

Required changes to existing RCW, WAC, contract, or plan:

None

Alternatives explored by agency:

None

Budget impacts in future biennia:

There is no impact in future biennia.

Distinction between one-time and ongoing costs:

Not Applicable.

Effects of non-funding:

If a program overspends its SFY 2007 Federal Appropriation, those expenditures need to be moved to General-Fund State.

Expenditure Calculations and Assumptions:

Please see attached AW M2-9F Federal Funding Adjustment.xls.

Object Det	tail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall I N	Funding Grants, Benefits & Client Services	0	(19,981,000)	(19,981,000)
Overall Fund	General Fund - Basic Account-TANF (DSHS)	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
558B	Temp Assist for Needy Families (TANF) (100%)	0	(19,981,000)	(19,981,000)
	Total for Fund 001-D	0	(19,981,000)	(19,981,000)
	Total Overall Funding	0	(19,981,000)	(19,981,000)

# 2007 Supplemental Budget Request AW M2-9F Federal Funding Adjustment.xls

APPNITILE	Children & Family Svs: Gf-Federal-Fy] Jr Community Services: Gf-Federal-Fy] MH Institutional: Gf-Federal-Fy] MH Program Support: Gf-Federal-Fy] DD Community: Gf-Federal-Fy] Dd-Institutional:Gf-Federal-Fy] Dd-Institutional:Gf-Federal-Fy] Aging Adult Svs: Gf-Federal-Fy] Alcohol/Substance Abuse:Gf-Fed-Fy] Payments to Other Agencies:Gf-Fed-Fy]	
BALANCE PRGM TITLE	(3.150,187.99) Children's Administration (850,719,17) Juvenile Rehabilitation Administration (597,878.81) Mental Health Division (600,543.75) Mental Health Division (600,543.75) Mental Health Division (3.984,419,68) Division of Developmental Disabilities (4,476,231.87) Division of Developmental Disabilities (4,72,434.04) Division of Long-Term Care (216,562.28) Division of Long-Term Care (3,697,069,25) Division of Alcohol and Substance Abuse (1,935,420,98) Payments to Other Agencies	(3.150,000) Children's Administration (851,000) Juvenile Rehabilitation Administration (598,000) Mental Health Division (601,000) Mental Health Division (3,984,000) Division of Developmental Disabilities (4,76,000) Division of Developmental Disabilities (472,000) Division of Developmental Disabilities (217,000) Division of Long-Term Care (3,697,000) Division of Alcohol and Substance Abuse (1,935,000) Subtotal  19,981,000) Subtotal
PE TYPE TITLE	Federal Federal Federal Federal Federal Federal Federal Federal	
<u>X</u>	000000000	
D AP	LAT UND UND UNA WAY	TA2 TX2 UB2 UN2 UN2 VA2 VA2 VA2
PRGM FUND APPN TYPE	888888888888888888888888888888888888888	555555555
RPT_DATE PRGN	GENERAL FUND FEDERAL 9/19/2006 20:18 010 9/19/2006 20:18 020 9/19/2006 20:18 030 9/19/2006 20:18 040 9/19/2006 20:18 040 9/19/2006 20:18 040 9/19/2006 20:18 050 9/19/2006 20:18 145	010 020 030 040 040 040 040 050 070 145

- Balance

FINAL

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-9T Transfers** 

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) is requesting transfers between programs that net to zero for the agency in Fiscal Year (FY) 2007.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding 001-1 General Fund - Basic Account-State	0	(250,000)	(250,000)
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	(12,000)	(12,000)
489-1 Pension Funding Stabilization Acct-State	0	31,000	31,000
Total Cost	0	(231,000)	(231,000)
Staffing	<u>FY 1</u>	<u>FY 2</u>	Annual Avg
Agency FTEs	0.0	(1.0)	(0.5)

#### **Package Description:**

DSHS is requesting internal transfers among several program budgets resulting in a net zero funding change for the department. In order to align program appropriations with planned expenditures in FY2007, adjustments are required in the following areas:

DSHS management has redistributed a reduction of 5.4 FTEs and \$298,000 in FY2007 due to the Middle Management Reduction for Mental Health Division (MHD) headquarters to other DSHS programs. This action is in response to new MHD mandates to develop more efficient and effective methods for serving persons with mental illness that have increased oversight and accountability demands on MHD headquarters staff.

DSHS management has redistributed (\$5,701,000) of the SmartBuy reduction in FY2007 from the Administrative & Supporting Services program to Children's Administration (CA), Juvenile Rehabilitation Administration (JRA), MHD, Division of Developmental Disabilities (DDD), Long Term Care (LTC), Economic Services Administration (ESA), Division of Alcohol and Substance Abuse (DASA), Medical Assistance Administration (MAA), Division of Vocation Rehabilitation (DVR), and Information Systems Services Division (ISSD) to align funding reductions across the agency.

DDD is transferring \$1,300,000 GF-S in FY2007 to ESA to support the ability of the Department in meeting the Social Security Income State Supplemental Payment (SSI/SSP) Maintenance of Effort (MOE). DDD has reached the eligible capacity of expenditures within the program. This transfer reflects the unused allotment within DDD provided in the 2005-07 Biennium, and supports the department requirement to meet an MOE level of spending each calendar year to ensure continued Medicaid funding.

DSHS management has redistributed \$68,000 of the ISSD Pension Plan 1 dollars in FY2007 from the Administrative & Supporting Services program to CA, JRA, MHD, DDD, LTC, ESA, MAA, and DVR to align funding across the agency.

Transfer of the Central Services funding of \$2,171,000 in FY2007 from the Administrative and Support Services program to Payments to Other Agencies.

Administration and Support Services is requesting an internal program transfer to reorganize the central risk management functions under the newly created Chief Risk Officer. This transfer is 2.0 FTEs and \$125,000 per year between budget units in Program 110.

## State of Washington Decision Package

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-9T Transfers** 

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Narrative Justification and Impact Statement**

How contributes to strategic plan:

Improve the ability of state government to achieve results efficiently and effectively.

Performance Measure Detail
Agency Level

Reason for change:

Changes to FY2007 will align budgets with planned expenditures.

Impact on clients and services:

None

Impact on other state programs:

None

Relationship to capital budget:

None

Required changes to existing RCW, WAC, contract, or plan:

None

Alternatives explored by agency:

None

Budget impacts in future biennia:

All costs are ongoing.

Distinction between one-time and ongoing costs:

No one-time costs.

Effects of non-funding:

DSHS will continue to spend differently than appropriated in the affected programs.

Expenditure Calculations and Assumptions:

See attachment 'AW M2-9T Transfers.xls'.

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-9T Transfers** 

#### Program Level - 060 Economic Services Admin

Budget Period	: 2005-07 Version: F3 060 2005-07 Agency Re	equest 2007 Sup		
Object De	<u>tail</u>	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall	Funding			
Α	Salaries And Wages	0	(39,000)	(39,000)
В	Employee Benefits	0 ,	(13,000)	(13,000)
E	Goods And Services	0	(1,283,000)	(1,283,000)
N	Grants, Benefits & Client Services	0	1,300,000	1,300,000
Т	Intra-Agency Reimbursements	0	(196,000)	(196,000)
	Total Objects	0	(231,000)	(231,000)
DSHS Sour	ce Code Detail			
Overall Fun	ding	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
	, General Fund - Basic Account-State			
Source	<u>s</u> <u>Title</u>			
0011	General Fund State	0	(250,000)	(250,000)
	Total for Fund 001-1	0	(250,000)	(250,000)
Fund 001-C Source	, General Fund - Basic Account-DSHS Medicaid Federa s <u>Title</u>			
19UL	Title XIX Admin (50%)	0	(12,000)	(12,000)
	Total for Fund 001-C	0	(12,000)	(39,000) (13,000) (1,283,000) 1,300,000 (196,000) (231,000)
Fund 489-1, Source	, Pension Funding Stabilization Acct-State <u>s_Title</u>			
4891	Pension Funding Stabilization Acct	. 0	31,000	31,000
	Total for Fund 489-1	. 0	31,000	31,000
	Total Overall Funding		(231,000)	(221 000)

### 2007 Supplemental M2-9T Transfers

AW M2-9T Transfers

		FTEs		FY2007	FUNDS	
	Program	FY07	State	489-1	Other	Total
010	Middle Management Reduction from MHD	(0.6)	(19,000)		(14,000)	(33,00
	SmartBuy		(755,000)			(755,00
	ISSD Pension Rate Redistribution			12,000	2,000	14,00
	010 Total	(0.6)	(774,000)	12,000	(12,000)	(774,00
020	Middle Management Reduction from MHD	(0.3)	(10,000)		(7,000)	(17,00
	SmartBuy		(467,000)	i		(467,00
	ISSD Pension Rate Redistribution			2,000	0	2,00
	020 Total	(0.3)	(477,000)	2,000	(7,000)	(482,00
030	Middle Management Reduction from MHD	5.4	176,000		122,000	298,00
	SmartBuy		(1,037,000)			(1,037,00
	ISSD Pension Rate Redistribution			2,000	0	2,00
	030 Total	5.4	(861,000)	2,000	122,000	(737,00
040	Middle Management Reduction from MHD	(0.5)	(17,000)		(11,000)	(28,00
	SSP MOE Transfer	,	(1,300,000)		i i	(1,300,00
	SmartBuy		(1,046,000)			(1,046,00
	ISSD Pension Rate Redistribution			2,000	1,000	3,00
	040 Total	(0.5)	(2,363,000)	2,000	(10,000)	(2,371,00
050	Middle Management Reduction from MHD	(0.7)	(23,000)		(16,000)	(39,00
	SmartBuy		(379,000)			(379,00
	ISSD Pension Rate Redistribution			2,000	2,000	4,00
	050 Total	(0.7)	(402,000)	2,000	(14,000)	(414,00
060	Middle Management Reduction from MHD	(1.0)	(31,000)		(21,000)	(52,00
	SSP MOE Transfer	1 1	1,300,000			1,300,00
	SmartBuy		(1,519,000)			(1,519,00
	ISSD Pension Rate Redistribution		1	31,000	9,000	40,00
	060 Total	(1.0)	(250,000)	31,000	(12,000)	(231,00
070	Middle Management Reduction from MHD	(0.2)	(6,000)		(5,000)	(11,00
	SmartBuy		(49,000)	0		(49,00
	070 Total	(0.2)	(55,000)	0	(5,000)	(60,00
080	Middle Management Reduction from MHD	(1.0)	(36,000)		(25,000)	(61,00
	SmartBuy		(370,000)			(370,00
	ISSD Pension Rate Redistribution			1,000	0	1,00
	080 Total	(1.0)	(406,000)	1,000	(25,000)	(430,00
100	Middle Management Reduction from MHD	(0.1)	(4,000)		(2,000)	(6,00
	SmartBuy		(79,000)			(79,00
	ISSD Pension Rate Redistribution			2,000	0	2,00
	100 Total	(0.1)	(83,000)	2,000	(2,000)	(83,00
110	Middle Management Reduction from MHD	(1.0)	(30,000)		(21,000)	(51,00
	Central Services Transfer		(1,498,000)	1	(673,000)	(2,171,00
	SmartBuy		5,701,000	ļ		5,701,00
	ISSD Pension Rate Redistribution			(54,000)	(14,000)	(68,00
	110 Total	(0.1)	4,173,000	(54,000)	(708,000)	3,411,00
145	Central Services Transfer	0.0	1,498,000		673,000	2,171,00
	145 Total	0.0	1,498,000	0	673,000	2,171,0
150	SmartBuy	0.0	0	0		
	150 Total	0.0	0	0	0	
	Agency-Wid	ie: (0.0)	0	ol	0	
		1 (***/]	1 0		0	

There are multiple components to ML-9T Transfers:

Middle Management Reduction Redistribution of MHD Category 9000 (010, 020, 030, 040, 050, 060, 070, 080, 100, 110)

SSP MOE Transfer (040, 060)

SmartBuy (110 to 010, 020, 030, 040, 050, 060, 070, 080, 100, 150)

Central Services (110 to 145)

ISSD Pension Rate Plan 1 Redistribution (110 to 010, 020, 030, 040, 050, 060, 080, 100)

## State of Washington **Decision Package**

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-FT** Incapacity Exams

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Economic Services Administration (ESA) requests \$568,000 in State Fiscal Year 2007 to maintain the current level of service associated with incapacity exams.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding 001-1 General Fund - Basic Account-State	0	454,000	454,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	114,000	114,000
Total Cost	0	568,000	568,000

#### **Staffing**

#### **Package Description:**

ESA requests \$568,000 in State Fiscal Year 2007 to maintain the current level of service associated with incapacity exams. ESA is required to provide the following payments on behalf of clients applying for General Assistance (GA) in order to determine eligibility:

- 1) Payments to medical service providers to reimburse for the costs of providing medical evidence needed to establish incapacity.
- 2) Payments to medical service providers for the costs of assessment, evaluation, and records for applicants/recipients to document the disability criteria set by the Social Security Administration.

GA clients are low-income adults who are unemployable based on a medical impairment. These payments are for costs related to general or comprehensive physical evaluations (including laboratory or imaging services needed for diagnosis), psychological evaluations and testing or psychiatric evaluations. Currently, ESA does not have sufficient funding to meet the increased incapacity exam needs.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

This proposal assists individuals in minimizing barriers and quickly connecting them to the services and benefits they need to make successful transitions from assistance to economic self-sufficiency.

The proposal directly supports the following DSHS Strategic Goal and Objective:

Strategic Goal: Increase Employment and Self-Sufficiency

Strategic Objective: Quickly connect individuals and families with the cash, medical, work-focused, and other benefits and services they need.

Performance Measure Detail
Agency Level

## State of Washington Decision Package

#### FINAL

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-FT** Incapacity Exams

**Program Level - 060 Economic Services Admin** 

Budget Period: 2	005-07	Version: F3 060 2005-07 Agency Request 2007 Sup		
			Incremental Changes	
Activity:	F068	Other Client Services	<u>FY 1</u> <u>F</u>	<u>Y 2</u>
	No	measures linked to package	0.00	00.0

#### Reason for change:

This change is requested to support the current level of spending for Incapacity Exams.

#### Impact on clients and services:

This proposal would allow ESA to ensure program access and continue moving clients from a GF-State funded program to a federally funded Supplemental Security Income (SSI) program. Clients would continue to receive necessary services and eligibility for clients would not be interrupted.

#### Impact on other state programs:

SSI Facilitation - Initial medical evidence that proves eligibility for GA-U may not provide enough information to indicate or support claims of disability. Without additional medical information, the client's application for SSI is typically denied. The Department has an interest in providing additional evidence to recover GA funds when the SSI applications are approved.

Alcohol and Drug Addiction Treatment and Support Act (ADATSA) - When a client has chronic health issues and is eligible for GF-State funded ADATSA shelter cash assistance, the client is required to file an SSI application. ESA meets the cost of obtaining medical evidence to support the application.

#### Relationship to capital budget:

None

#### Required changes to existing RCW, WAC, contract, or plan:

None

#### Alternatives explored by agency:

There are no alternatives that would provide access to medical evidence at a lower cost. Medical evidence providers would restrict their availability and delivery of evaluation services, making it very difficult to get the objective evidence required by state law or federal regulations.

#### Budget impacts in future biennia:

The additional funding would carry forward into future biennia.

#### Distinction between one-time and ongoing costs:

All costs are ongoing.

#### Effects of non-funding:

Non-funding would require ESA to reduce either the amount of reimbursement provided for the required exams or reduce the number of exams performed. In either case, clients would not receive benefits for which they are eligible due to the state's inability to document the disability.

#### Expenditure Calculations and Assumptions:

## State of Washington **Decision Package**

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-FT** Incapacity Exams

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2	2007 Sup		
See attachment ESA ML-FT Incapacity Exams.xls.			
Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding E Goods And Services	0	568,000	568,000
DSHS Source Code Detail Overall Funding Fund 001-1, General Fund - Basic Account-State	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Sources Title 0011 General Fund State	0	454,000	454,000
Total for Fund 001-1	0	454,000	454,000
Fund 001-C, General Fund - Basic Account-DSHS Medicaid Federa Sources <u>Title</u>			
19UL Title XIX Admin (50%)	0	114,000	114,000
Total for Fund 001-C	0	114,000	114,000
Total Overall Funding	0	568,000	568,000

Estimated Difference						568,013	568,013	568,013	568,013				
Allotment						6,516,000	6,516,000	6,516,000	6,516,000		state	fed	
Expenditures/ Estimates*		4,430,720	4,726,492	5,371,689	6,515,638	7,084,013	7,084,013	7,084,013	7,084,013		454,000	114,000	
# of Services		45,588	58,462	71,069	80,154	85,241				340,000	114,000	114,000	268,000
	Fiscal Year 2001	2002	2003	2004	2005	2006	2007*	2008*	2009*	GF-S	GF-S T19	GF-F T19	

#### FINAL

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-FX SSP MOE Correction** 

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests \$1.5 million GF-State to correct the allotment within the Economic Services Administration (ESA) to meet the Supplemental Security Income State Supplemental Payment (SSI/SSP) Maintenance of Effort (MOE) requirement.

#### **Fiscal Detail:**

Operating Expenditures		<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding 001-1 General Fund - Basic Account-State		0	1,544,000	1,544,000
	Total Cost	0	1,544,000	1,544,000

#### Staffing

#### **Package Description:**

ESA is requesting funding to ensure that the SSP MOE requirement is met. Funding of \$1,544,000 in State Fiscal Year 2007 is requested to cover the over-expenditure.

DSHS is required to meet a MOE level of spending each calendar year to ensure continued Medicaid funding. Within DSHS, ESA, Children's Administration (CA), and the Division of Developmental Disabilities (DDD) are responsible for the expenditure of the MOE. The amount currently appropriated to DSHS falls short of the MOE requirement.

#### **Narrative Justification and Impact Statement**

How contributes to strategic plan:

Performance Measure Detail

**Agency Level** 

Activity: F097 **Supplemental Security Income Payments** 

No measures linked to package

**Incremental Changes** 

FY 1 0.00

0.00

Reason for change:

There is insufficient allotment within DSHS to meet the Calendar Year SSP MOE requirement.

Impact on clients and services:

Funding this request ensures the state can continue to receive the federal medicaid funding necessary for many of the Department's most vulnerable clients.

Impact on other state programs:

None

Relationship to capital budget:

# State of Washington **Decision Package**

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-FX SSP MOE Correction** 

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

None

Required changes to existing RCW, WAC, contract, or plan:

None

#### Alternatives explored by agency:

A workgroup has been working to explore all options. However, ESA is the only administration whose payments are flexible and consistent enough to allow for changes to client payments that would increase expenditures to a level that would ensure DSHS meets the MOE expenditure level during the calendar year.

#### Budget impacts in future biennia:

All funds will carry forward to future biennia.

#### Distinction between one-time and ongoing costs:

All costs are ongoing.

#### Effects of non-funding:

Under the Social Security Act, a failure to spend the State's federally required SSP MOE will result in the loss of Medicaid funding. Current Medicaid funding is in excess of \$3 billion annually.

#### Expenditure Calculations and Assumptions:

See attached spreadsheet ML-1N SSP MOE Correction.xls.

Object Det	<u>tail</u>		<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall I N	Funding Grants, Benefits & Clien	t Services	0	1,544,000	1,544,000
Overall Fund	General Fund - Basic Acc	ount-State	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
0011	General Fund State		0	1,544,000	1,544,000
		Total for Fund 001-1	0	1,544,000	1,544,000
		Total Overall Funding	0	1,544,000	1,544,000

# 2007 Supplemental M2-FX SSP MOE Correction

oipated	1/08-6/08	14	13,826,485	7,722,000	4,304,485	1,800,000			
SFY09 Anticipated	7/07-12/07	27,680,614	13,854,129	7,722,000	4,332,129	1,800,000	Calendar Year 2007	SSP MOE Requirement	\$28,925,763
SFY08 Anticipated	1/08-6/08	0,614	13,826,485	7,722,000	4,304,485	1,800,000	Calendar	SSP MOE F	\$28,9%
SFY08 A	7/07-12/07	27,680,614	13,854,129	7,722,000	4,332,129	1,800,000	Calendar Year 2007	SSP MOE Requirement	\$28,925,763
SFY07 Allotted	1/02-6/07	0,614	13,826,485	7,722,000	4,304,485	1,800,000	Calendar	SSP MOE F	\$28,9
SFY07	7/06-12/06	27,680,614	13,854,129	7,722,000	4,332,129	1,800,000	Calendar Year 2006	SSP MOE Requirement	\$28,925,762
SFY06 Actuals	1/06-6/06		13,527,809	8,325,470	3,419,339	1,783,000	Calendar	SSP MOE	\$28,9
SFY06									
			Total	ESA	DDD	S V			

SFY09 need

SFY08 need

1,543,824

SFY07 need

	S	300,000	300,000	300,000	300,000	300,000	300,000	300,000	300,000	300,000	300,000	300,000	300,000	3,600,000	27,680,614
DSHS Allotted Level	DDD	723,877	723,872	718,318	723,872	718,318	723,872	723,872	707,152	723,872	718,318	842,872	588,399	8,636,614	
DSHS All	ESA	1,287,000	1,287,000	1,287,000	1,287,000	1,287,000	1,287,000	1,287,000	1,287,000	1,287,000	1,287,000	1,287,000	1,287,000	15,444,000	
		90-Inc	90-bng	%ep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07	Apr-07	May-07	Jun-07		

# State of Washington Decision Package

#### **FINAL**

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-IQ** County Legal Funding

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Economic Services Administration (ESA) Division of Child Support (DCS) requests \$218,000 to support changes in budget methodologies in the County Commissioner contracts within DCS.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding 001-1 General Fund - Basic Account-State	0	74,000	74,000
001-A General Fund - Basic Account-DSHS Fam Support/Chi	0	144,000	144,000
Total Cost		218,000	218,000

#### Staffing

#### **Package Description:**

DCS provides paternity and order establishment, order modification, and child support collection services when there is an application or referral for services. The present method of reimbursement for County Commissioners is tracking court and administrative time via manual time sheets. This methodology resulted in an audit finding from The State Auditor's Office and required DCS to create a new methodology. The new method will determine what percentage of the whole court time is Child Support and use that percentage for all costs (court and administrative). This method will more accurately reimburse commissioners for court preparation and time spent on Child Support cases. Their contracts for State Fiscal Year 2007 make the change in methodology effective for the 2007 calendar year.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

Goal E. Increase Employment and Self-Sufficiency

Objectives 2. Enhance economic security of children through child support enforcement efforts

Goal J. Improve Internal and External Partnerships.

Goal 1. Improve services outcomes by working with community partners to expand integrated services programs

Performance Measure Detail

**Agency Level** 

Activity: F010 Child Support Enforcement

No measures linked to package

#### Reason for change:

The change in methodology for these contracts were necessary due to an audit finding. In addition, the new methodology more accurately reimburses court commissioners for the time spent on child support cases.

#### Impact on clients and services:

Having dedicated dockets will allow the court commissioners to give more expedited services to DCS cases and improve compliance with federal time lines.

# State of Washington Decision Package

FINAL

#### **Department of Social and Health Services**

DP Code/Title: M2-IQ County Legal Funding Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

Impact on other state programs:

None

Relationship to capital budget:

None

Required changes to existing RCW, WAC, contract, or plan:

Contracts for the County Commissioners for 2007 calendar year will change due to new methodology.

Alternatives explored by agency:

DCS explored other billing options but found this to be the most accurate method.

Budget impacts in future biennia:

Increased costs associated with the county commissioners contracts will carry forward into future biennia.

Distinction between one-time and ongoing costs:

All costs are ongoing.

#### Effects of non-funding:

The effects of non-funding would result in less time spent by the county commissioners on child support cases. Any reduction in time spent on these cases will lenthen the time custodial parents will need to wait to receive child support payments or may jeopardize receipt of those payments altogether. For many families, this will cause financial hardships.

#### Expenditure Calculations and Assumptions:

Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding E Goods And Services	0	218,000	218,000
DSHS Source Code Detail			
Overall Funding	<u>FY 1</u>	<u>FY 2</u>	<b>Total</b>
Fund 001-1, General Fund - Basic Account-State			
Sources Title			
0011 General Fund State	0	74,000	74,000
Total for Fund 001-1	0	74,000	74,000
Fund 001-A, General Fund - Basic Account-DSHS Fam Support/Chi			
Sources Title			
563I Title IV-D Child Support Enforcement (A) (66%)	0	144,000	144,000
Total for Fund 001-A	0	144,000	144,000
Total Overall Funding		218,000	218,000

# 2007 Supplemental ESA M2-IQ County Legal Funding

CY 2006 Budget	\$ 1,376,237
1% VRI	\$ 1,389,999
Anticipated increase	\$ 13,762
CY 2007 Budget	\$ 1,607,787
Actual Increase	\$ 231,550
Difference	\$ 218,000
	\$ 74,000 State
	\$ 144,000 Fed

# State of Washington Decision Package

#### FINAL

#### **Department of Social and Health Services**

DP Code/Title: M2-PK Network Transition Costs

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests \$375,000 starting July 1, 2006 to cover the incremental cost increases incurred during Fiscal Year (FY) 2007 by transitioning to the Multi-Protocol Label Switching (MPLS) services network operated by the Department of Information Systems (DIS).

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
001-1 General Fund - Basic Account-State	0	82,000	82,000
001-2 General Fund - Basic Account-Federal	0	13,000	13,000
001-A General Fund - Basic Account-DSHS Fam Support/Chi	0	31,000	31,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	12,000	12,000
Total Cost		138,000	138,000

#### Staffing

#### **Package Description:**

This transition increases costs to DSHS by \$375,000 in FY2007.

In partnership with DIS, DSHS is gradually transitioning from the existing DIS-provided network (Data Transport Services, (DTS)) to one that is more robust and flexible MPLS.

The transition by DSHS to the MPLS services network is supportive of DIS' business plan for gradual withdrawal from the DTS network in combination with conversion to MPLS services by all state agencies. To avoid the infrastructure and transport costs of two networks, DIS would like state agencies to move from DTS to MPLS as soon as possible.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

The transition to the MPLS services network is consistent with initiatives of the Governor's Office to streamline government through the expanded and more effective use of technology. It supports the department's core business functions by enhancing the capacity and movement of essential information and is also consistent with the Washington State Digital plan.

This network transition supports the goals of the agency's balanced scorecard in that it:

- 1) Allows DSHS program areas to integrate and coordinate new and old information systems.
- 2) Assists DSHS program areas in providing excellent customer service by efficiently providing an effective communications infrastructure.
- 3) Provides high quality services that are easy to access by DSHS employees and service delivery partners who work directly with clients and allows program areas to expand the availability of agency resources.
- 4) Provides a network infrastructure that supports a very diverse set of requirements.

State and federal regulations such as the Health Insurance Portability and Accountability Act (HIPAA) require isolation and protection of confidential and sensitive client information. Transitioning to a MPLS services network provides this isolation by changing the network connections of our remote field offices so that they are logically behind the DSHS firewall even though they are physically connected to the DIS-provided state network and across public telecom providers. All of our

#### State of Washington **Decision Package Department of Social and Health Services**

**FINAL** 

**DP Code/Title:** 

**M2-PK Network Transition Costs** 

Program Level - 060 Economic Services Admin

Budget Period: 2005-07

Version: F3 060 2005-07 Agency Request 2007 Sup

network traffic will travel within a virtual (VRF) tunnel that is unique to DSHS and segmented from all other state agencies and other entities.

Performance Measure Detail **Agency Level** 

#### Reason for change:

The old DTS network is neither as effective nor efficient in meeting the network requirements as the potential of the new MPLS network. As DIS migrates state agencies, connections on the old DTS network will become more difficult to establish and less responsive and reliable. DTS connections will not be upgraded, and gradually degrading performance will only sporadically be monitored or resolved. Since our network supports the department's key business functions, its performance and reliability are very important. For example, Governor Gregoire has directed the Secretary to make certain that caseworkers respond to reports of child abuse and neglect within twenty-four hours. Network reliability and transmission swiftness are important tools assisting caseworkers in the Children's Administration to meet this important edict.

Without a reliable network, other activities such as determining a client's eligibility for financial or medical assistance, collecting child support, and making correct and timely payments to our contracted providers could be delayed or not successfully completed as required by law, resulting in possible litigation and/or loss of funding.

#### Impact on clients and services:

Transitioning our Wide Area Network (WAN) to the MPLS services network allows program areas within DSHS to effectively provide service delivery to clients without being markedly impaired by limited network capacity or reliability. Without the transition, clients will experience an increasing frequency of times in which their assigned caseworker is unable to access the client's record, find the information that is needed, or to make the service changes that are needed - all because the communication network used by the Information Technology application is unavailable or unreliable due to network congestion.

A DSHS Vancouver office illustrates one example of improved network response provided by the MPLS migration. We tracked network response times from October 10, 2005 to October 14, 2005 (before the office's conversion) and from December 5, 2005 to December 9, 2005 (after the conversion). The office recognized an average 71% improvement in network response times after the conversion. Some offices may experience greater improvement in network performance while some sites may notice little or no response time difference; however, the transition will benefit all DSHS offices by providing more reliable technology.

#### Impact on other state programs:

The transition assists all program areas within DSHS to implement business initiatives using a stable, shared network, which is the most cost effective method to deliver these diverse client services. It allows us to support the network with current staffing and does not require additional staffing in the program areas.

#### Relationship to capital budget:

None

Required changes to existing RCW, WAC, contract, or plan:

None

Alternatives explored by agency:

# State of Washington Decision Package

**FINAL** 

#### **Department of Social and Health Services**

DP Code/Title: M2-PK Network Transition Costs

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

The two available options are to:

- 1) Delay or transition more slowly.
- 2) Implement a gradual transition now.

If we were to continue with the current network infrastructure, we would gradually be unable to meet the agency's business requirements. As DIS migrates state agencies, connections on the DTS network will become more difficult to establish, more heavily congested and less responsive to user needs.

By transitioning now, our current network platform is combined with the newer MPLS technology provided through DIS. This permits us to leverage our investments in network hubs, Asynchronous Transfer Mode, and Ethernet services producing a more cost effective, expandable resource for all program areas across the state. This option allows us to scale the network to fit current demands and allows for cost effective growth as required.

#### Budget impacts in future biennia:

Ninety-nine percent of our almost 18,000 employees have intranet access and rely on the network to perform at least some aspect of their duties. As our reliance on technology grows, bandwidth requirements continue to increase. The Department of Personnel's Human Resource Management System (HRMS), the Office of Financial Management's Enterprise Reporting System (Fastrack), and Travel Voucher System (TVS) are some of the recent applications that have increased demands on our network. In addition, we have increased network requirements by using it to deploy security patches to the field, back up vital data at remote sites and share imaged client records across the state. By choosing to implement the network transition now, we are able to satisfactorily meet current business needs of the agency while migrating to newer technologies in the most cost effective manner.

This request is for the increased monthly circuit costs and installation charges DSHS will recognize during Fiscal Year 2007 for transitioning to MPLS circuits and other high-speed network transport connections such as Ethernet.

#### Distinction between one-time and ongoing costs:

In addition to the increased monthly costs, we estimate we will incur \$33,000 for one time installation charges in Fiscal Year 2007.

#### Effects of non-funding:

Not funding this decision package will affect all program areas, business partners and their clients within DSHS and the state of Washington.

As DTS network performance continues to degrade, our technical staff are required to dedicate more time to perform ineffectual trouble shooting and analysis. Slow response times and application timeouts are becoming increasingly common due to the overload of the DTS network, resulting in poorly performing Information Technology applications. Eventually, DTS network performance will seriously degrade to the point of potentially becoming unusable by program staff during peak periods of the workday. As a result, the delivery of vital client services, such as the safety of vulnerable children and adults will be hindered or delayed.

Due to its current instability, limited capacity and the fact that DIS will eventually dismantle the DTS network; DSHS is forced to move ahead with the transition to the MPLS network. As of June 2006, 57 DSHS sites have already transitioned to the new network and 160 sites remain to be converted. As of the August 2006 DIS invoice, DSHS has been billed for the converted circuit rates and one-time installation fees on 30% of our sites. By the end of Fiscal Year 2007, DSHS will be 100% converted.

During Fiscal Year 2007, we anticipate increased DIS charges of approximately \$375,000 for converted circuits and

### State of Washington Decision Package

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-PK Network Transition Costs** 

#### Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

one-time installation fees. Please see the attached cost analysis (M2-PK Network Transition Costs.xls) for further details and source documentation.

#### Expenditure Calculations and Assumptions:

Please see attachment AW M2-PK Network Transition Costs.xls.

Object De	<u>tail</u>	<u>FY 1</u>	<u>FY 2</u>	<b>Total</b>
Overall 1	Funding			
E	Goods And Services	0	138,000	138,000
DSHS Sour	ce Code Detail			
Overall Fund	ling	<b>FY 1</b>	<b>FY 2</b>	<u>Total</u>
	General Fund - Basic Account-State			
Source:	<u>Title</u>			
0011	General Fund State	0	82,000	82,000
	Total for Fund 001-1	0	82,000	82,000
Fund 001-2.	General Fund - Basic Account-Federal			
Source				
566B	Refugee & Entrant Assist-St Admin'd Prog(D)(100%)	0	1,000	1,000
E61L	Food Stamp Program (50%)	0	12,000	12,000
	Total for Fund 001-2	0	13,000	13,000
Fund 001-A, Sources	General Fund - Basic Account-DSHS Fam Support/Chi			
5631	Title IV-D Child Support Enforcement (A) (66%)	0	31,000	31,000
	Total for Fund 001-A	0	31,000	31,000
Fund 001-C, Sources	General Fund - Basic Account-DSHS Medicaid Federa			
19UL	Title XIX Admin (50%)	0	12,000	12,000
	Total for Fund 001-C	0	12,000	12,000
	Total Overall Funding		138,000	138,000

Object 'E'

Program		Year			ISSD - TZ				Total	
	2006	2007	Total	2006	2007	Total	Ī	2006	2007	Total
010		58,000	58,000	 	0	0		0	58,000	58,000
020		27,000	27,000		0	0		0	27,000	27,000
030		19,000	19,000		0	0		0	19,000	19,000
040		28,000	28,000		0	0		0	28,000	28,000
050		55,000	55,000		0	0		0	55,000	55,000
060		138,000	138,000		0	0		0	138,000	138,000
070		1,000	1,000		0	0		0	1,000	1,000
080		0	0		0	0		0	0	0
100		36,000	36,000		0	0		0	36,000	36,000
110		13,000	13,000		0	0		0	13,000	13,000
150		0	0		0	0		0	0	0
Total	0	375,000	375,000	0	0	0		0	375,000	375,000

State/Other Split

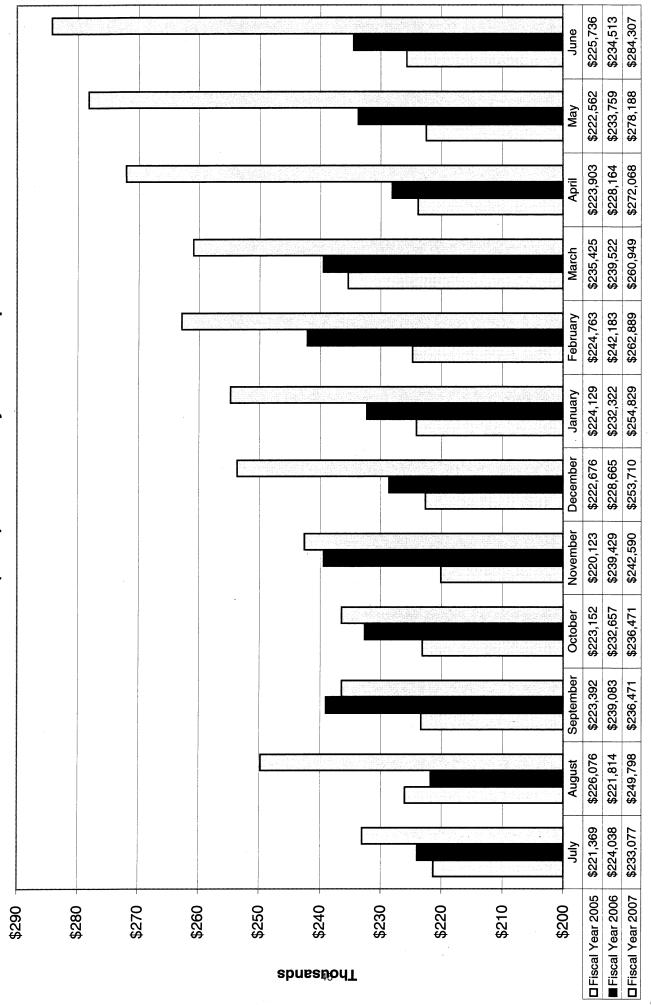
State/Otner	J	State		Т		Other		 l	Total	
Program	2000		T-4-1	- 1	2000		T-1-1	0000		
	2006	2007	Total	H	2006	2007	Total	2006	2007	Total
010		40,000	40,000			18,000	18,000		58,000	58,000
020		27,000	27,000			0	0		27,000	27,000
030		15,000	15,000			4,000	4,000		19,000	19,000
040		17,000	17,000			11,000	11,000		28,000	28,000
050		28,000	28,000			27,000	27,000		55,000	55,000
060		82,000	82,000	l		56,000	56,000		138,000	138,000
070		1,000	1,000	İ		0	0	-	1,000	1,000
080		0	0			. 0	0		0	0
100		36,000	36,000			0	0		36,000	36,000
110		9,000	9,000			4,000	4,000		13,000	13,000
150		0	0			0	0		0	0
Total	0	255,000	255,000		0	120,000	120,000	0	375,000	375,000

Worksheet: Chart

2007 Supplemental Request M2-PK Network Transition Costs

DSHS

Wide Area Network (WAN) Connectivity Cost Comparison



Source: Department of Information Services monthly billing for WAN connectivity - September 2006 through June 2007, estimates

DSHS Budget Office Sarian Scott

AW M2-PK Network Transition Costs.xls 8-October-2006 at 5:00 PM

# DSHS WAN Connectivity Charges Monthly Billing from DIS

Worksheet: FY2007

FY2007 *	YTD Invoice	1,028,263.71	32,750.00	26,133.75	8,400.00	4.260.00	7,500.00	185,445,18	00'0	1.692.00	1,112,265.77	352.56	366,558.00	2,880.00	900.00	86.940.00	2,400.00	2.400.00	00'006	240.00	1,596.00	16,800.00	74,758.13	48,000.00	53,910.00	3,065,345.10	374,636.94	224 225 GR	2000-11-11-11-11-11-11-11-11-11-11-11-11-	246.165.52	21,939.84	
1	anne	101,555.67	5,000.00	2,942.30	200.00	355.00	625.00	16.942.47	00.00	141.00	92,506.66	29.38	33,037.33	240.00	75.00	7.245.00	200.00	200.00	75.00	20.00	133.00	1,400.00	8,897.50	4.000.00	7,986.67	284,306.97	60,081.29					
Mon. *	may	97,938.94	5,000.00	2,767.56	200.00	355.00	625.00	16.592.22	0.00	141.00	92,506.66	29.38	32,468.00	240.00	75.00	7,245.00	200.00	200.00	75.00	20.00	133.00	1,400.00	8,287.75	4,000.00	7,188.00	278,187.51	53,961.83	005->		urrent ->	rease ->	
Amuil *	April	94,322.21	5,000.00	2,592.82	200.00	355.00	625.00	16,241.97	0.00	141.00	92,506.66	29.38	31,898.67	240.00	75.00	7,245.00	200.00	200.00	75.00	20.00	133.00	1,400.00	7,678.00	4,000.00	6,389.33	272,068.05	47,842.37	Monthly Average: July 2004 - August 2005->	-	Monthly Average: September 2005 - Current ->	Average Monthly Cost Increase ->	
Moroh *	Marci	90,705.49	00.0	2,418.08	200.00	355.00	625.00	15,891.73	0.00	141.00	92,506.66	29.38	31,329.33	240.00	75.00	7,245.00	200.00	200.00	75.00	20.00	133.00	1,400.00	7,068.25	4,000.00	5,590.67	260,948.58	36,722.90	age: July 20	om (ma coffin	rage: Septem	Average Mon	
Fohrmen, *	rebidary	88,897.12	5,000.00	2,330.71	200.00	355.00	625.00	15,716.60	0.00	141.00	92,506.66	29.38	31,044.67	240.00	75.00	7,245.00	200.00	200.00	75.00	20.00	133.00	1,400.00	6,763.38	4,000.00	5,191.33	262,888.85	38,663.17	Monthly Ave		Monthly Ave		
formon, *	January	87,088.76	00:00	2,243.34	200.00	355.00	625.00	15,541.48	0.00	141.00	92,506.66	29.38	30,760.00	240.00	75.00	7,245.00	200.00	200.00	75.00	20.00	133.00	1,400.00	6,458.50	4,000.00	4,792.00	254,829.12	30,603.44					
Docombor *	December	83,472.03	5,000.00	2,068.60	200.00	355.00	625.00	15,191.23	00:0	141.00	92,506.66	29.38	30,190.67	240.00	75.00	7,245.00	200.00	200.00	75.00	20.00	133.00	1,400.00	5,848.75	4,000.00	3,993.33	253,709.66	29,483.98					
November *	NO VEHILLE	79,855.31	0.00	1,893.86	200.00	355.00	625.00	14,840.99	0.00	141.00	92,506.66	29.38	29,621.33	240.00	75.00	7,245.00	200:00	200:00	25.00	20.00	133.00	1,400.00	5,239.00	4,000.00	3,194.67	242,590.19	18,364.51					
October *		76,238.58	00:0	1,719.12	200.00	355.00	625.00	14,490.74	00.00	141.00	95,506.66	29.38	29,052.00	240.00	75.00	7,245.00	200:00	200:00	25.00	20.00	133.00	1,400.00	4,629.25	4,000.00	2,396.00	236,470.73	12,245.05					
Sentember *	comordo	76,238.58	0.00	1,719.12	200.00	355.00	625.00	14,490.74	0.00	141.00	95,506.66	29.38	29,052.00	240.00	75.00	7,245.00	200.00	200.00	25,00	20.00	133.00	1,400.00	4,629.25	4,000.00	2,396.00	236,470.73	12,245.05					
August	Spin Spin Spin Spin Spin Spin Spin Spin	81,077.02	7,750.00	1,719.12	200.00	325.00	625.00	14,997.51	0.00	141.00	92,738.41	29.38	29,052.00	240.00	75.00	7,245.00	200.00	200.00	75.00	- 20.00	133.00	1,400.00	4,629.25	4,000.00	2,396.00	249,797.69	25,572.01		1			
ĄII	í inc	70,874.00	0.00	1,719.12	700.00	355.00	625.00	14,507.50	0.00	141.00	94,460.76	29.38	29,052.00	240.00	75.00	7,245.00	200.00	200:00	75.00	20.00	133.00	1,400.00	4,629.25	4,000.00	2,396.00	233,077.01	8,851.33	ites				
DIS Service Offering			_				- 1			- 1		- 1		- 1				- 1			- 1			- 1	3 Advanced Ethernet Service (AE	 I Otal	Monthly cost variance from monthly average	* September 2006 through June 2007 estimates				
Svc	# 6 Odd	0703	0/0	0///	7 0	0/88	0792	0/98	0800	0805	0807	0822	0832	0841	0844	0943	1121	1123	1138	1210	1352	1326	1357	1360	1373		Mo					

# DSHS WAN Connectivity Charges Monthly Billing from DIS

Worksheet: FY2006

April May
00 170 100
69,821.50 65,
65,915.80 71, 700.00 5,723.65 2.
65,915.80 7 700.00 5,723.65 700.00
69,821.50 6 250.00 860.99 700.00 355.00
69
7
71,986.60 71,008.83 200.00 950.00 1,194.90 11,83.79 850.00 795.00 655.00 625.00 14,737.50 12,745.83
70,719,82 1,250,00 1,194,90 1,194,90 1,194,90 1,194,90 1,194,90 1,194,812,50 14,812,50
69,666.44 70,7 400.00 1,2 1,194,90 1,1 850.00 8 435.00 4 625.00 6 14,542.50 14,8
71,108,94 69,66 200,00 40 1,194,90 1,19 850,00 85 435,00 43 625,00 62 14,543,33 14,54
14, 14,
9 69,367,94 0 700,00 0 1,311,75 0 435,00 0 625,00 3 14,542.50
69,886.19 2,300.00 1,194.90 850.00 435.00 625.00 16,910.83
65,388.40 0.00 1,194.90 850.00 435.00 625.00 13,440.00
65,909,63 1,000.00 1,104.90 850.00 625.00 13,838.33
8
ATS Transport (Fractional) ATS DIS Installation Dedicated Tz/Point to Point C ATS Serial Router Port
ATS DIS fractional) ATS DIS firstallation Dedicated Tz/Point to Point C

# DSHS WAN Connectivity Charges Monthly Billing from DIS

Worksheet: FY2005

VI, VOULUD	1,500.35 850.00 180.00 180.00 180.00
43700 1,366.93 666.26 2,055.00	850.00 850.00 850.00 180.00 180.00 435.00
437.00 437.00 1,366.93 850.00 850.00 850.00	180.00
437.00 437.00 850.00 850.00	30.00
5	7
43 89 5	180.00
437.00	
ATS DIS Installation Dedicated Tz/Point to Point C ATS Serial Router Port Sonet Transport S State Client Instance Annes	

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-VN Office Reloc One-Time Costs** 

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests one-time funding of \$285,000 beginning July 1, 2006 for three forced office moves across the state to cover the estimated relocation costs.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
001-1 General Fund - Basic Account-State	0	91,000	91,000
001-2 General Fund - Basic Account-Federal	0	40,000	40,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	43,000	43,000
Total Cost		174,000	174,000

#### **Staffing**

#### **Package Description:**

DSHS is requesting one-time only funding of \$285,000 in Fiscal Year (FY) 2007 to cover relocation costs due to three forced office moves in the following cities - Friday Harbor, Auburn, and Seattle.

In identifying these office locations, DSHS' Children's Administration, Aging and Disabilities Services Administration, and Economic Services Administration, worked closely with DSHS Division of Lands and Buildings to analyze all existing opportunities to maximize client service delivery, relieve client and staff overcrowding, minimize the effect of deteriorating buildings and reduce lease costs long-term. The three office relocations represent the best opportunities for DSHS to achieve these goals in the future and are consistent with the department's Leased Facilities Strategic Plan.

New or relocated offices require several standard modifications involving costs for IT infrastructure, building infrastructure, equipment, moving and construction.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

These strategic moves are part of the department's Leased Facilities Strategic Plan, which supports efficient use of budget dollars (one-time versus ongoing costs), efficient use of space, service integration opportunities, improved service delivery through co-location opportunities with other agencies and consolidation opportunities within the agency, and providing a productive workplace for staff. This request contributes to DSHS' strategic planning goals to "value and develop employees" and the objective to "provide the infrastructure, information, and systems to help employees do their jobs." This request will provide DSHS staff with the facilities infrastructure to serve clients in a safe working environment.

Performance Measure Detail
Agency Level

#### Reason for change:

DSHS is forced to relocate the following three leased facilities:

Auburn Community Services Office was not able to renew this lease.

#### State of Washington **Decision Package**

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-VN Office Reloc One-Time Costs** 

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

The Friday Harbor collocation office building was bought by San Juan County and it would not renew our lease.

The Seattle Division of Developmental Disabilities State Operated Living Alternative (SOLA) office was notified that the landlord intended to occupy the building and would not renew our lease.

#### Impact on clients and services:

By relocating to new co-located facilities, DSHS will be better able to continue to meet the needs of clients served by multiple DSHS programs.

#### Impact on other state programs:

Funding may have an impact on other state agencies that may be co-located with DSHS programs.

#### Relationship to capital budget:

None

#### Required changes to existing RCW, WAC, contract, or plan:

None

#### Alternatives explored by agency:

DSHS' Division of Lands and Buildings has explored alternatives with the affected programs. The relocation to newly leased facilities saves DSHS over the term of the lease and improves services to and access for clients.

#### Budget impacts in future biennia:

None

#### Distinction between one-time and ongoing costs:

These are one-time only costs to fund three office relocations across the state.

#### Effects of non-funding:

DSHS would need to examine staff costs and service areas for reductions in order to fund these relocations.

#### Expenditure Calculations and Assumptions:

See attachment 'AW M2-VN Office Reloc One-time cost.xls.'

Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
E Goods And Services	0	174,000	174,000

# State of Washington **Decision Package**

#### **Department of Social and Health Services**

**DP Code/Title:** 

**M2-VN Office Reloc One-Time Costs** 

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2	007 Sup		
DSHS Source Code Detail			
Overall Funding	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Fund 001-1, General Fund - Basic Account-State			
Sources Title			
0011 General Fund State	0	91,000	91,000
Total for Fund 001-1	0	91,000	91,000
Fund 001-2, General Fund - Basic Account-Federal Sources <u>Title</u>			
E61L Food Stamp Program (50%)	0	40,000	40,000
Total for Fund 001-2	0	40,000	40,000
Fund 001-C, General Fund - Basic Account-DSHS Medicaid Federa Sources Title			
19UL Title XIX Admin (50%)	0	43,000	43,000
Total for Fund 001-C	0	43,000	43,000
Total Overall Funding		174,000	174,000

# 2007 Supplemental Request M2-VN Office Reloc One-Time Costs

# **Decision Package: DSHS Relocation Costs**

		FY06			FY07		20	2005-07 Tota	
Program	State	Other	Total	State	Other	Total	State	Other	Total
010	0	0	0	19,000	8,000	27,000	19,000	8,000	27,000
020	0	0	0	0	0	0	_	0	0
030	0	0	0	0	0	0	0	0	0
SCC	0	0	6	0	0	0	0	0	0
040	0	0	0	43,000	35,000	78,000	43,000	35,000	78,000
020	0	0	0	3,000	3,000	6,000	3,000	3,000	6,000
060 (no DEL)	0	0	0	91,000	83,000	174,000	91,000	83,000	174,000
DEL	0	0	0	0	0	0	_	0	0
090	0	0	0	91,000	83,000	174,000	91,000	83,000	174,000
100	0	0	0	0	0	0	0	0	0
. IATOT		C		000	100	000	000	000	000
I O I AL:	<b>&gt;</b>	O	<b>&gt;</b>	156,000 129,000	129,000	782,000	126,000	129,000	285,000

# 2007 Supplemental Request M2-VN Office Reloc One-Time Costs

# Decision Package: DSHS Relocation Costs

				Totals:	285,000	100.00%		156,000	129,000	285,000
				_	S			ø	69	s
060 DEL						0:00%				· •
060 Non-DEL 060 DEL	11,153	162,580		173.733	174,000 \$	61.05%		91,000	83,000	174,000
090	s	es es		69	69			69	<del>69</del>	<del>69</del>
050	5,882 \$			5,882	000'9	2.07%		3,000	3,000	000'9
040	69		\$ 78,444	8,444 \$	\$ 000'82	32.26%		13,000 \$	35,000 \$	8,000 \$
•			8	's	8	W		\$	44	€₽
010	26,532			26,532	27,000 \$	9.35%		19,000	8,000	27,000
	÷			€	<del>69</del> 			69	€9	€9
Most Current Estimated Relocation Date	Dec-06	Jun-07	20-unf	Total by Program: \$	Hounded:	% of Total Cost:		State \$	Othe	Total
Total FY07 Relocation Cost for the Project	43,567	162,580	78,444	284,591						
	\$ 996	\$ 696	\$ 83	€9						
	43,567	162,580	78,444	284,591						
₽₽	\$ 202	\$	\$	€9						
f Square Footage	1,505	8,000	3,250							
No. o	^	ဗ္ဗ	12							
No. of New/Relocate Staff	Relocate	New	Relocate							
x Title		Aubum Community Services Office	Seattle Division of Developmental Disabilities-SOLA	Total DSHS Relocation Request						

Construction: \$5 per square foot for extra Tenant Improvements (TI)

IT Infrastructure: If the space is less than 20,000 square feet - \$1,550 per person (\$350 per Voice/Data Jack (3 per person) + \$500

per person)
If Infrastructure. If the space is *more than* 20,000 square feet - \$11,000 per person (\$350 per Voice/Data Jack (2 per person)+ \$400 per person
If Infrastructure. \$1.25 per square foot for Security Systems+ \$12,000 for reasonable accommodations
Building Infrastructure. \$1.25 per square foot for Security Systems+ \$12,000 for reasonable accommodations
Equipment Costs: \$750 per person
Moving Costs: \$300 per person
Contingency: 10% for extra construction costs, increased material costs, unanticipated change orders

AW M2-VN Office Reloc One-Time Costs.xls 11-October-2006 at 5:00PM

#### **Department of Social and Health Services**

DP Code/Title: M2-VT OB-2 Rehabilitation Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests \$895,000 and 1.0 FTE beginning July 1, 2006 for expenses associated with the upcoming rehabilitation of Office Building -2 (OB-2) DSHS Headquarters.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding 001-1 General Fund - Basic Account-State		191 000	101 000
001-2 General Fund - Basic Account-State	0	181,000	181,000
	0	87,000	87,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	94,000	94,000
Total Cost	0	362,000	362,000

#### **Staffing**

#### **Package Description:**

DSHS requests \$895,000 and 1.0 FTE for Fiscal Year 2007 for the costs associated with rehabilitating OB-2.

Headquarters operations are housed in Office Building 2 on East Capital Campus, this includes several DSHS Administrations as well as DSHS Executive Management.

The department of General Administration (GA) has a rehabilitation plan for OB-2 that includes the seismic retrofit of the facility. This renovation is required to improve the structural integrity and energy efficiency of the building.

For this renovation to occur, DSHS will have to vacate one quarter of the facility in phases over approximately 18 months. This request includes moving expenses associated with this renovation. Approximately 20,000 square feet of temporary space will have to be leased for DSHS to vacate the necessary space for construction. DSHS will require 1.0 FTE to begin work to support these activities. This FTE will complete DSHS facility programming, move planning, staff communication, and move coordination in collaboration with GA FTEs. This FTE will be responsible for ensuring effective space usage to achieve an anticipated reduction of 22,000 square feet in Thurston County. In order to complete this comprehensive planning a dedicated resource is needed.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

This project contributes to the Agency goal to "value and develop employees" and the objective to "provide the infrastructure, information, and systems to help employees do their jobs".

This project will provide approximately 950 DSHS staff with the facilities infrastructure to do their jobs in a safe working environment.

Performance Measure Detail

**Agency Level** 

#### Reason for change:

# State of Washington **Decision Package**

**FINAL** 

#### **Department of Social and Health Services**

DP Code/Title: M2-VT OB-2 Rehabilitation Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

This project will support GA's efforts to improve the safety of OB-2 for building tenants during an earthquake. Specifically, it will improve the building structure to increase life safety levels in the event of an earthquake, other natural disaster, or man-made disaster.

In addition, this renovation is expected to improve energy efficiency with the replacement of windows and improvements to the buildings Heating, Ventilation And Cooling (HVAC) systems.

This project is the final phase of GA's multi-phased building rehabilitation. It is important to staff safety to complete this project at this time.

In conjunction with the rehabilitation, the DSHS Communication Room will be consolidated into the Department of Information Services (DIS) Local Area Network (LAN) room located on the Service Level of OB-2. This will allow for better infrastructure support for some of the most critical Information Technology (IT) equipment for DSHS.

#### Impact on clients and services:

This project is not expected to be disruptive to DSHS client services.

There will be minimal disruption to business operations for building tenants while the phased relocations occur.

#### Impact on other state programs:

GA will be impacted by this project. GA is responsible for building operations and construction management of this project.

#### Relationship to capital budget:

GA is submitting a capital budget request to complete the design and construction of this project.

GA's request is OB-2 Rehabilitation, number 1998-1-007. It is estimated to cost \$12.4 million and will be funded by a Certificate of Participation (COP).

#### Required changes to existing RCW, WAC, contract, or plan:

None

#### Alternatives explored by agency:

DSHS considered vacating the building all at once.

#### Cons:

This model would have increased the costs of temporary relocation to nearly \$13,000,000. This model would have required DSHS to lease approximately 260,000 square feet of temporary space in Thurston County.

#### Pros:

This would have been less disruptive to staff and services provided in OB-2. This would have allowed construction to occur faster and would have reduced construction costs.

The alternative selected is the best alternative because it will reduce the costs of this project by over half. In addition, this will significantly reduce the amount of temporary leased space to approximately 8% of the other alternative.

This project has not been assessed against best practices. It is being developed and implemented using recently improved

# State of Washington Decision Package

FINAL

#### **Department of Social and Health Services**

DP Code/Title: M2-VT OB-2 Rehabilitation Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

procedures for the construction of DSHS leased space.

#### Budget impacts in future biennia:

This project is expected to span two biennia. The estimated cost, as assumed based on the current GA schedule, for the 2007-09 biennium is \$2,257,000 and \$2,317,000 for the 2009-11 biennium.

Beyond the 2009-11 biennium, DSHS will continue to incur an estimated \$200,000 annually for the continued maintenance of the LAN room, which is payable to DIS.

In addition, because the Capital Project will be funded through a COP, GA will be increasing the DSHS reimbursable fees to pay for the construction. This will create a fiscal impact to the GA revolving fund in program 145 (Payments to Other Agencies). Estimated costs have not been provided to date from GA. GA is creating a pro forma to document these increased costs.

This remodel is expected to greatly improve the space usage in OB-2, to the point that DSHS will be able to vacate existing DSHS leaseholds. Following the remodel, DSHS will vacate a leased facility.

The shifting of staff in Thurston County is expected to result in a in total lease cost reduction of \$482,000 annually or \$964,000 a biennium.

#### Distinction between one-time and ongoing costs:

This request is predominantly all one-time costs, except for the cost of the increased charges to DIS for the maintenance of the LAN room. These costs are to pay for the infrastructure DSHS will be using in this room on an ongoing basis.

#### Effects of non-funding:

If funding is not provided, this project will not occur.

#### Expenditure Calculations and Assumptions:

See attachment 'AW M2-VT OB-2 Rehabilitation.xls'.

Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
T Intra-Agency Reimbursements	0	362,000	362,000

# State of Washington **Decision Package**

#### **Department of Social and Health Services**

**DP Code/Title:** 

M2-VT OB-2 Rehabilitation

**Program Level - 060 Economic Services Admin** 

Budget Period:	2005-07	Version:	F3 060 2005-07 Agency Requ	uest 2007 Sup		
DSHS Source	e Code Deta	a <u>il</u>				
Overall Fund	_			• <u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
•	General Fund	- Basic Acc	ount-State			
Sources	<u>Title</u>					
0011	General Fun	nd State		0	181,000	181,000
			Total for Fund 001-1	0	181,000	181,000
Fund 001-2, Sources	General Fund	- Basic Acc	ount-Federal			
E61L Food Stamp Program (50		50%)	0	87,000	87,000	
			Total for Fund 001-2	0	87,000	87,000
Fund 001-C, <u>Sources</u>		- Basic Acc	ount-DSHS Medicaid Federa			
19UL	Title XIX Adr	min (50%)		0	94,000	94,000
			Total for Fund 001-C	0	94,000	94,000
			Total Overall Funding	0	362,000	362,000

# 2007 Supplemental Request M2-VT OB-2 Rehabilitation

Program	Nor	n-TZ Objects by	/ FY		ISSD - TZ			Total	
	2006	2007	Total	2006	2007	Total	2006	2007	Total
010			0		166,000	166,000	0	166,000	166,000
020			. 0		34,000	34,000	0	34,000	34,000
030			·. o		34,000	34,000	0	34,000	34,000
040			0		28,000	28,000	0	28,000	28,000
050			0	:	35,000	35,000	0	35,000	35,000
060			0		362,000	362,000	0	362,000	362,000
070			0		1,000	1,000	0	1,000	1,000
080			0		7,000	7,000	0	7,000	7,000
100			0		10,000	10,000	0	10,000	10,000
110		94,000	94,000	į.	124,000	124,000	0	218,000	218,000
150		801,000	801,000		(801,000)	(801,000)	0	0	0
Total	0	895,000	895,000	0	0	0	0	895,000	895,000

State/Other Split

Program		State			Othe	•			Total	
	2006	2007	Total	200	6 2007	Total	7	2006	2007	Total
010		114,000	114,000		52,0	000 52,000			166,000	166,000
020		34,000	34,000			0 0			34,000	34,000
030		24,000	24,000		10,0	000 10,000			34,000	34,000
040		19,000	19,000		9,0	9,000			28,000	28,000
050		19,000	19,000		16,0	16,000			35,000	35,000
060		181,000	181,000		181,0	000 181,000			362,000	362,000
070		1,000	1,000			0 0			1,000	1,000
080		7,000	7,000			0 0			7,000	7,000
100		8,000	8,000		2,0	2,000			10,000	10,000
110		139,000	139,000		79,0	00 79,000			218,000	218,000
150		0	0			0 0			0	0
Total	0	546,000	546,000		0 349,0	00 349,000	1	0	895,000	895,000

# 2007 Supplemental M2-VT OB-2 Rehabilitation

#### **OB-2 Rehabilitation Summary**

STAFF COSTS	FTE'S	COST	S PER ITEM	TO	TAL COST	FY07
Facilties Project Manager	1	\$	95,000	\$	95,000	\$ 95,000
IT Coordinator	0.5	\$	48,000	\$	48,000	\$ -
Total Annual Staffing Estimate				\$	143,000	\$ 95,000

#### **OB2 COSTS**

INFRASTRUCTURE& MOVING COSTS

	NUMBER OF ITEMS	COSTS PER ITEM	TOTAL COST	FY07
Voice and Data Expenses		•		
DIS Costs				
Relocation and Installation of Ed	quipment	-	-	600,000
DIS Maintenance Costs for Relo	cation of LAN Room	200,000	200,000	200,000
Subtotal: Total Project Estimate		1	1,540,000	800,000

GRAND TOTAL	,		\$ 895,000

05-07 Biennium

\$

895,000

Assumptions:

Tempoary LAN Room includes: equipment, HVAC, and Set-up

# 2007 Supplemental M2-VT OB-2 Rehabilitation

**OB-2 Rehabilitation Summary** 

FY07	FTE	∢	Ø	ш	7	71	TOTAL
010 Children and Family Services						166,000	166.000
020 Juvenile Rehabilitation						34,000	34,000
030 Mental Health						32,000	32,000
040 Developmental Disabilities						28,000	28,000
050 Aging and Adult Services						35,000	35,000
060 Economic Services						362,000	362,000
070 Alcohol and Substance Abuse						1,000	1,000
080 Medical Assistance						7.000	2,000
100 Vocational Rehabilitation						8,000	8,000
100-1 Deaf & Hard of Hearing						2,000	2,000
110 Administration	1.0	63,000	16,000	2,000	8,000	124,000	218,000
SCC Special Commitment Center						2,000	2,000
150 Information System Services Division	•	•	•	801,000	•	(801,000)	•
Total	1.0	63,000	16,000	808,000	8,000	•	895,000

	Ħ	∢	Ø	Ш	7	77	TOTAL
	•			ı	ı	166,000	166,000
	•				•	34,000	34,000
030 Mental Health		•	•	ı	•	32,000	32,000
040 Developmental Disabilities		•	•	•		28,000	28,000
0 Aging and Adult Services	•		•			35,000	35,000
0 Economic Services	ı				•	362,000	362,000
O Alcohol and Substance Abuse			•	•	ı	1,000	1,000
<ol> <li>Medical Assistance</li> </ol>		•	1	•	ı	2,000	7,000
Vocational Rehabilitation			•			8,000	8,000
-1 Deaf & Hard of Hearing			•		ı	2,000	2,000
) Administration	0.5	63,000	16,000	7,000	8,000	124,000	218,000
SCC Special Commitment Center	•	•	1			2,000	2,000
150 Information System Services Division	1	•	•	801,000	•	(801,000)	ı
Total	0.5	63,000	16.000	808.000	8.000	•	895.000

### **PROGRAM 110 STAFF COSTS**

	FY 06	FY 07	TOTAL
<u>FTE</u> Facilities Project Manager	-	1.0	0.5
TOTAL		1.0	0.5
<u>OBJECTS</u>			
SALARY Facilities Project Manager	-	63,000	63,000
TOTAL	-	63,000	63,000
BENEFITS Facilities Project Manager	-	16,000	16,000
TOTAL	-	16,000	16,000
GOODS AND SERVICES Facilities Project Manager	-	7,000	7,000
TOTAL		7,000	7,000
EQUIPMENT Facilities Project Manager	-	8,000	8,000
TOTAL	-	8,000	8,000
ISSD-TZ Facilities Project Manager		1,000	1,000
TOTAL	-	1,000	1,000
TOTAL Facilities Project Manager	- -	95,000 -	95,000 -
TOTAL	-	95,000	95,000
<u>FUNDS</u>			
STATE Facilities Project Manager	-	61,000	61,000
TOTAL	-	61,000	61,000
FEDERAL Facilities Project Manager	-	34,000	34,000
TOTAL	-	34,000	34,000
TOTAL Facilities Project Manager	- -	95,000 -	95,000 -
TOTAL	-	95,000	95,000

# 2007 Supplemental M2-VT OB-2 Rehabilitation

	ISSD Costs	Staff Costs	Relocation Equipment /Install	Ongoing DIS	LAN Room Equipment	Total
FY200	)7					
	FTE					-
Α	Salaries	•				-
В	Benefits					-
Ε	Goods & Services		200,000	200,000		400,000
J	Equipment		400,000			400,000
TZ	Recoveries	<del>-</del>	(600,000)	(200,000)	-	(800,000)
	Total	-	-	-	-	-
	<b>Program TZ Distribution</b>	FY2006	FY2007			
010	Children and Family Services	- ,	166,000			
020	Juvenile Rehabilitation	-	34,000			
030	Mental Health	· -	32,000			
040	Developmental Disabilities	-	28,000			
050	Aging and Adult Services	-	35,000			
060	Economic Services	-	362,000			
070	Alcohol and Substance Abuse	• -	1,000			
080	Medical Assistance	-	7,000			
, 100	Vocational Rehabilitation	- ,	8,000			
	Deaf & Hard of Hearing	-	2,000			
	Administration	-	123,000			
	Special Commitment Center	-	2,000			
150	Information System Services Division		-			
	Total	-	800,000			
			ISSD	Total		
		Enclosure	Enterprise	Cost		
		Distribution	Distribution	Distribution		
010	Children and Family Services	11.98%	8.77%	20.75%		
020	Juvenile Rehabilitation	3.11%	1.10%	4.21%		
030	Mental Health	3.11%	0.91%	4.02%		
040	Developmental Disabilities	1.56%	1.92%	3.48%		
050	Aging and Adult Services	1.56%	2.81%	4.37%		
060	Economic Services	19.26%	25.93%	45.19%		
070	Alcohol and Substance Abuse	0.00%	0.11%	0.11%		
080	Medical Assistance	0.00%	0.93%	0.93%		
100	Vocational Rehabilitation	0.00%	1.02%	1.02%		
	Deaf & Hard of Hearing	0.31%	0.00%	0.31%		
	Administration	12.45%	2.93%	15.38%		
	Special Commitment Center	0.00%	0.23%	0.23%		
150	Information System Services Division	46.66%	(46.66%)	0.00%		
	Total	100.00%	0.00%	100.00%		•.

### State of Washington Decision Package

FINAL

#### Department of Social and Health Services

DP Code/Title: PL-IP DRA - Medical Child Support

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) requests 1 FTE and \$93,000 in State Fiscal Year (SFY) 2007 to fund changes needed to the Division of Child Support (DCS) Information Technology (IT) systems. These changes are necessary to meet new federal requirements directed by the Deficit Reduction Act (DRA) of 2005.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding 001-1 General Fund - Basic Account-State	0	32,000	32,000
001-A General Fund - Basic Account-DSHS Fam Support/Chi	0	61,000	61,000
Total Cost	0	93,000	93,000
Staffing	<u>FY 1</u>	<u>FY 2</u>	Annual Avg
Agency FTEs	0.0	1.0	0.5

#### **Package Description:**

DSHS requests 1 FTE and \$93,000 to fund changes needed to the DCS IT systems. These changes are necessary to meet new federal requirements directed by the DRA. DCS provides paternity and order establishment, order modification, and child support collection services when there is an application or referral for services. The current system at DCS enforces private medical insurance provisions for children through the non-custodial parent's employer per child support order provisions that require the non-custodial parents (NCP) to provide private medical insurance for their children, if such insurance is available through their employer or union at a reasonable cost. DCS does not currently have a system in place to monitor or enforce the custodial parent to provide insurance.

The DRA of 2005 requires the state to expand this effort by:

- 1. DCS is required to pursue private medical insurance from the custodial parent (CP) when insurance is not provided by the non-custodial parent.
- 2. The DRA further requires states to establish procedures that provide for the recovery of unpaid medical co-pays, deductibles and medical costs for customers currently supported by DCS.

To meet this implementation time frame, IT changes need to be completed during the current state fiscal year.

#### Narrative Justification and Impact Statement

#### How contributes to strategic plan:

Ensuring all children are covered by medical insurance by 2010 is one of Governor Gregoire's primary goals for her administration. DCS can play a significant role in that effort by enrolling children in private insurance when child support orders require this. This effort supports the DSHS Strategic Plan per the following:

"Goal A, Initiative 2: "Improve Health Care Quality and Access-Increase the number of children with health insurance."

Furthermore, information from DCS's efforts to obtain private medical insurance are shared with Health and Recovery Services Administration's Coordination of Benefits Unit and to help reduce Medicaid expenditures by shifting costs to private insurance carriers for children in single parent homes.

#### State of Washington **Decision Package Department of Social and Health Services**

FINAL

**DP Code/Title:** 

PL-IP DRA - Medical Child Support

Program Level - 060 Economic Services Admin

Budget Period: 2005-07

Version: F3 060 2005-07 Agency Request 2007 Sup

Finally, DCS expects a new federal incentive performance measure that addresses medical insurance soon. Stronger performance in this area by DCS increases its competitiveness for federal performance award dollars.

Performance Measure Detail

Agency Level

Activity:

**Child Support Enforcement** F010

No measures linked to package

**Incremental Changes** 

FY 1 0.00 <u>FY 2</u> 0.00

#### Reason for change:

This provision is a federally mandated requirement. Under the DRA, the state must implement the new medical support provisions 90 days after the close of the 2007 legislative session that approves the necessary RCW changes. This quick timeline requires that DCS make the required IT changes in the current state fiscal year.

#### Impact on clients and services:

DCS currently enforces private medical insurance obligations only against the non-custodial parent when such insurance is available through an employer at a reasonable cost. This provision allows DCS the ability to broaden that effort and pursue custodial parents for private medical insurance in appropriate cases. It also allows DCS the ability to pursue payment for a share of unpaid medical costs, deductibles and co-pays from the non-custodial parent.

This provision supports the Governor's goal of having all children covered by medical insurance by 2010 and positively impacts clients by assisting their children obtain adequate health care coverage.

Impact on other state programs:

None

Relationship to capital budget:

None

#### Required changes to existing RCW, WAC, contract, or plan:

A proposed legislative package has been created to address necessary changes to RCWs. WAC and state plan revisions will also be made as warranted to incorporate these new federal mandates.

Pursuant to the DRA, all child support orders must include a provision for medical support to be provided by either or both parents. Under current Washington law, there is no provision in administrative orders to require CPs to provide medical support. Washington law currently has no provision allowing DCS to enforce medical support against the custodial parent. Additionally, under current law, DCS has been prohibited from calculating and enforcing the NCPs share of premiums, co-payments, deductibles, and medical expenses paid on behalf of the child, unless the CP obtains a judgment for the expenses in court. Under the DRA, DCS has the option of calculating and enforcing these expenses on behalf of the CP.

<sup>&</sup>quot; RCW 26.23.050 - Medical Support - To amend the statute to require both CPs and NCPs to provide medical insurance coverage pursuant to a support order

<sup>&</sup>quot; RCW 26.23.110 - Medical Support -To allow DCS to calculate and enforce the NCPs share of medical deductibles, co-pays, and medical expenses paid on behalf of a child.

<sup>&</sup>quot; RCW 26.18.170 - Medical Support - To include language to require CPs to provide medical insurance coverage in support orders

# State of Washington Decision Package

FINAL

#### **Department of Social and Health Services**

DP Code/Title: PL-IP DRA - Medical Child Support

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### Alternatives explored by agency:

This provision is not optional. However, there are some indications per the federal government that there will be flexibility given to state child support programs to create parameters by which cases must be pursued. DCS is working to create the appropriate parameters for casework in this area. Although there will be some flexibility to look at each case's situation independently, ensuring that all children are provided medical insurance will require DCS to look to custodial parent resources for insurance and review unpaid medical costs, co-pays and deductibles on many cases.

Violation of this federal mandate would create a state plan violation and subject the child support program to potential financial sanctions. These IT changes are necessary to comply with the federal law changes.

#### Budget impacts in future biennia:

Costs associated with IT changes will not carry forward into future biennia.

#### Distinction between one-time and ongoing costs:

Costs associated with IT changes are one time only costs.

#### Effects of non-funding:

The mandatory provision must be implemented. Non-funding will displace computer and systems programming enhancements underway that focus on increased collection, streamlining work, and creating system efficiencies. Such efforts are featured in the ESA Performance Plan and GMAP presentations. Non-funding will also require front-line child support staff to divert time away from core collection and asset location activities to perform these functions.

#### **Expenditure Calculations and Assumptions:**

See attached spreadsheet ESA PL-IP DRA - Medical Child Support.xls.

Object D	<u>etail</u>		<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overal	Funding				*
Α	Salaries And Wages		0	58,000	58,000
В	Employee Benefits		0	16,000	16,000
E	Goods And Services		0	16,000	16,000
J	Capital Outlays		0	2,000	2,000
T	Intra-Agency Reimbursements		0	1,000	1,000
		Total Objects		93,000	93,000

<sup>&</sup>quot; RCW 74.20A.055, .056 - Medical Support - To include language requiring CPs to provide medical insurance coverage for children in administrative support orders.

# State of Washington Decision Package

#### **Department of Social and Health Services**

**DP Code/Title:** 

PL-IP DRA - Medical Child Support

**Program Level - 060 Economic Services Admin** 

Budget Period:	2005-07 Version: F3 060 2005-07 Agency Request 2	007 Sup		
DSHS Sour	ce Code Detail			
Overall Fund Fund 001-1, Source	General Fund - Basic Account-State	<u>FY 1</u>	<u>FY 2</u>	Total
0011	General Fund State	0	32,000	32,000
	Total for Fund 001-1	0	32,000	32,000
Fund 001-A, Source	General Fund - Basic Account-DSHS Fam Support/Chi <u>Title</u>			
5631	Title IV-D Child Support Enforcement (A) (66%)	0	61,000	61,000
	Total for Fund 001-A	0	61,000	61,000
	Total Overall Funding	0	93,000	93,000

# 2007 Supplemental PL-IP DRA - Medical Child Support

#### **Medical Insurance**

		<u>SFY 06</u>	<b>SFY 07</b>
<b>Expenditures by Objects</b>	S		
Salaries	Α	0 ·	58,000
Benefits	В	0	16,000
Goods & Services	E	0	16,000
Equipment	J	0	2,000
Data Processing - ISSD	TZ	0	1,000
Total by Objects		0	93,000
Expenditures by Fund			
State	001-1	0	32,000
Federal	001-2	0	61,000
Total by Fund	1	0	93,000
FTE Cost		0.00	1.00

#### Assumptions:

Staffing hours estimated assume an average monthly hours available are 138. ITS 5 calculations are range 62 step F.

<sup>1.</sup> Programming time to the Support Enforcement Management System is estimated at 1 FTE at an ITS 5 level.

# State of Washington Decision Package

#### FINAL

#### **Department of Social and Health Services**

**DP Code/Title:** 

PL-IX IVR Upgrade

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Economic Services Administration (ESA) requests \$398,000 to make improvements to its Interactive Voice Response System (IVR).

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<b>Total</b>
Overall Funding			
001-1 General Fund - Basic Account-State	0	207,000	207,000
001-2 General Fund - Basic Account-Federal	0	95,000	95,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	96,000	96,000
Total Cost	0	398,000	398,000

#### Staffing

#### **Package Description:**

ESA requests \$398,000 to make improvements to its IVR. Recently, DSHS, specifically ESA was awarded a high performance bonus of \$4.8 million for improved payment accuracy in the food stamp program. ESA proposes to access a portion of those funds to hold a series of training events focused on program integrity and customer access. ESA is proposing changes to its IVR system that will allow clients more access to necessary information about their cases more efficiently. This is a two-pronged approach.

The first part is an effort to expand the capabilities of the current Answer Phone system by allowing clients the option to use the Answer Phone System when they call a Customer Service Center. Currently clients must call the Answer Phone directly to have that option.

The second part would develop an IVR application that would automate the process of searching for a client's case for incoming calls to Customer Service Centers. This system would allow the client's file to "pop up" on the staff person's screen when the call is answered, allowing staff to more efficiently and quickly serve clients. The new IVR technology is intended to reduce the client's wait time and allow staff to serve more clients with greater efficiency.

#### Narrative Justification and Impact Statement

#### How contributes to strategic plan:

Goal E. Increase Employment and Self-Sufficiency.

Objective 1. Quickly connect individuals and families to the cash, medical, and work-related and other benefits and services they need.

Performance Measure Detail

**Agency Level** 

Activity: F078 Program Support

No measures linked to package

**Incremental Changes** 

FY 1 0.00 FY 2

#### Reason for change:

These changes are being proposed as methods to more efficiently serve clients and increase the amount of time staff can

# State of Washington Decision Package

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

PL-IX IVR Upgrade

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

spend working directly with clients.

#### Impact on clients and services:

Clients would have faster and better access to information about their cases and would reduce the wait time at Customer Service Centers.

#### Impact on other state programs:

None

#### Relationship to capital budget:

None

#### Required changes to existing RCW, WAC, contract, or plan:

None

#### Alternatives explored by agency:

These proposals were originally suggested as an effective use of the High Performance Bonus recently received by ESA for increased payment accuracy in the food stamp program.

#### Budget impacts in future biennia:

While most costs are one time only, some costs related to increased Department Information Systems (DIS) costs/chargebacks would impact future biennia.

#### Distinction between one-time and ongoing costs:

Costs related to increased DIS chargebacks are ongoing. All other costs are one time only.

#### Effects of non-funding:

If not funded, ESA will continue to do business as currently able. However, increasing caseloads may adversely impact the quality and speed of service available to clients.

#### Expenditure Calculations and Assumptions:

See attached spreadsheet ESA PL - IX IVR Upgrade.xls.

Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
E Goods And Services	0	345,000	345,000
T Intra-Agency Reimbursements	0	53,000	53,000
Total Objects		398,000	398,000

# State of Washington Decision Package

#### **FINAL**

#### **Department of Social and Health Services**

**DP Code/Title:** 

PL-IX IVR Upgrade

**Program Level - 060 Economic Services Admin** 

Budget Period:	2005-07	Version:	F3 060 2005-07 Agency Request	2007 Sup	-	
DSHS Source	ce Code Deta	<u>ail</u>				
Overall Fund	•			<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
	General Fund	- Basic Acc	count-State			
Sources	s litle				٠	
0011	General Fur	nd State		0	207,000	207,000
			Total for Fund 001-1	0	207,000	207,000
Fund 001-2, Sources	General Fund  Title	- Basic Acc	count-Federal			
E61L	Food Stamp	Program (	50%)	0	95,000	95,000
			Total for Fund 001-2	0	95,000	95,000
Fund 001-C, Sources		- Basic Acc	count-DSHS Medicaid Federa			
19UL	Title XIX Ad	min (50%)		0	96,000	96,000
			Total for Fund 001-C	0	96,000	96,000
	•		Total Overall Funding	0	398,000	398,000

# 2007 Supplemental ESA PL - IX IVR Upgrade

	Ext	tend Answer Phone		Client Search - Screen Pops		
One time	\$	60,000	\$	285,000	\$	345,000
Ongoing	\$	29,100	\$	23,700	\$	52,800
	\$	89,100	\$	308,700	\$	397,800
001-1 001-2	\$ \$	46,332 42,768	\$ \$	160,524 148,176	\$ \$	206,856 190,944
0012	\$	89,100	\$	308,700	\$	397,800
ER T	\$ \$	60,000 29,100	\$ \$	285,000 23,700	\$ \$	345,000 52,800
	\$	89,100	\$	308,700	\$	397.800

#### **Department of Social and Health Services**

DP Code/Title: PL-IY Payment Accuracy Training

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

#### **Recommendation Summary Text:**

The Department of Social and Health Services (DSHS) Economic Services Administration (ESA) requests \$250,000 to fund training focused on program integrity and customer access.

#### **Fiscal Detail:**

Operating Expenditures	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
001-1 General Fund - Basic Account-State	0	130,000	130,000
001-2 General Fund - Basic Account-Federal	0	60,000	60,000
001-C General Fund - Basic Account-DSHS Medicaid Federa	0	60,000	60,000
Total Cost	0	250,000	250,000

#### Staffing

#### **Package Description:**

ESA requests \$250,000 to fund training focused on program integrity and customer access. Recently, DSHS, specifically ESA was awarded a high performance bonus of \$4.8 million for improved payment accuracy in the food stamp program. ESA proposes to access a portion of those funds to hold a series of training events focused on program integrity and customer access. The trainings will include management and direct client service staff and will be held in various locations throughout the state. These proposed payment accuracy trainings are essential to maintain and improve program integrity and quality for all programs. They will serve to encourage staff at all levels to understand their individual contributions to the overall success of our agency's programs. They will further provide staff with specific tools, methods, and resources to meet this goal.

#### **Narrative Justification and Impact Statement**

#### How contributes to strategic plan:

This proposal contributes directly towards meeting the following Economic Service Administration goals:

ESA Goal: Quickly connect individuals and families to the cash, medical, work-related, and other services and benefits they need.

Timeliness is a critical part of quality services. The topic of timeliness will be covered in the training and there will be opportunity for best practices from across the state to be shared with staff.

ESA Goal: Provide responsive, accurate, and timely delivery of services to families and individuals who apply for benefits.

This training will focus on meeting this goal. Payment accuracy and timeliness will be the central themes of the training. Staff will be provided the opportunity to gain clarity around quality issues and to refresh themselves on eligibility requirements and skills.

ESA Goal: Improve access, relevance, and quality of training and professional development for staff.

This proposal will provide staff with relevant and high quality training that will assist them in their day-to-day work. We expect that as a result of this training the agency will realize an overall decrease in audit findings.

# State of Washington Decision Package Department of Social and Health Services

FINAL

DP Code/Title: PL-IY Payment Accuracy Training

**Program Level - 060 Economic Services Admin** 

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

Performance Measure Detail

**Agency Level** 

Activity: F078 Program Support

No measures linked to package

Incremental Changes

FY 1 0.00

0.00

#### Reason for change:

Many factors in our current environment are creating the need for staff payment accuracy training. Increased focus on performance and program integrity have taken many forms, including the passage of Initiative 900 in November 2005, which authorized an estimated \$19 million to the State Auditor's Office to conduct performance audits of all government entities in the state. In addition, the Governor's GMAP initiatives have created an environment where it is essential for ESA to focus on program integrity for all of the programs it administers.

In addition, problems identified in prior years' audits have not been uniformly corrected, and have consequently been cited as repeat findings. In addition, there is increasing scrutiny of the medical caseload that is expected to increase in intensity and scope over the next several years.

Finally, ESA has experienced significant growth in caseloads, without realizing comparable staffing increases. These trainings will prepare our staff and offices to meet these and other challenges.

#### Impact on clients and services:

The clients we serve rely on timely and accurate services from our department. Payment errors affect our customers at a very personal and uncomfortable level. This proposal requests additional resources that will serve to increase our system's efficiency and accuracy and our ability to serve our communities' most needy citizens despite the increased workloads our offices are experiencing. During the training best practices will be widely shared and discussed.

#### Impact on other state programs:

Increased accuracy in determining eligiblity for the medical assistance population could have a positive impact on Medical Assistance payments.

Relationship to capital budget:

None

Required changes to existing RCW, WAC, contract, or plan:

None

Alternatives explored by agency:

Many training proposals were proposed and reviewed. This proposal is an attempt to share best practices and improve processes in the Community Service Office's and will reach a wide variety of staff with a very consistent message at a reasonable cost.

Budget impacts in future biennia:

None

Distinction between one-time and ongoing costs:

### State of Washington Decision Package

**FINAL** 

#### **Department of Social and Health Services**

**DP Code/Title:** 

**PL-IY Payment Accuracy Training** 

Program Level - 060 Economic Services Admin

Budget Period: 2005-07 Version: F3 060 2005-07 Agency Request 2007 Sup

All costs are one time only.

#### Effects of non-funding:

This proposal gives the agency a unique opportunity to address quality assurance issues with a large proportion of our staff simultaneously. Without this training the agency will have reduced capacity to prevent payment errors as caseloads increase and federal requirements change.

#### Expenditure Calculations and Assumptions:

See attached spreadsheet ESA PL - IY Payment Accuracy Training.xls.

Object Detail	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Overall Funding			
E Goods And Services	0	15,000	15,000
G Travel	0	235,000	235,000
Total (	Objects 0	250,000	250,000
DSHS Source Code Detail			
Overall Funding	<u>FY 1</u>	<u>FY 2</u>	<u>Total</u>
Fund 001-1, General Fund - Basic Account-State			
Sources Title			
0011 General Fund State	0	130,000	130,000
Total for Fund 00.	1-1 0	130,000	130,000
Fund 001-2, General Fund - Basic Account-Federal			
Sources Title			
E61L Food Stamp Program (50%)	0	60,000	60,000
Total for Fund 00.	1-2	60,000	60,000
Fund 001-C, General Fund - Basic Account-DSHS Medicai Sources Title	d Federa		
19UL Title XIX Admin (50%)	. 0	60,000	60,000
Total for Fund 00.	1-C 0	60,000	60,000
Total Overal	Funding 0	250,000	250,000

# 2007 Supplemental PL - IY Payment Accuracy Training

Assume 1500 staff attend training sta	1500							
Per diem for 2 days per staff		\$51.50	per day	\$	154,500			
Lodging (30% staff and trainers)		\$60	per day	\$	54,000			
Mileage costs (estimated that 50% wi	ill travel 50+ miles)	0.445	per mile	\$	16,688			
Room Rentals / Materials			•					
6 rooms @	\$1200 per room per day			\$	14,400			
Materials	•			\$	10,000			
				\$	250,000			
By holding 6 trainings around the state, ESA reduces the travel costs associated with the training								
			GFS	\$	130,000			
			GFF	\$	120,000			
				\$	250,000			

## 2007 Supplemental Request M2-PK Network Transition Costs

	July	August	September	October	November	December	January	February	March	April	May .	June
Fiscal Year 2005	\$221,369	\$226,076	\$223,392	\$223,152	\$220,123	\$222,676	\$224,129	\$224,763	\$235,425	\$223,903	\$222,562	\$225,736
Fiscal Year 2006	\$224,038	\$221,814	\$239,083	\$232,657	\$239,429	\$228,665	\$232,322	\$242,183	\$239,522	\$228,164	\$233,759	\$234,513
Fiscal Year 2007	\$233,077	\$249 798	\$236 471	\$236 471	\$242 590	\$253 710	\$254 829	\$262 889	\$260 949	\$272 068	\$278 188	\$284.307